

CURRICULUM VITAE

ANGELA R. PELLERIN, M.A., M.S., LPC-S

Associate Vice Chancellor for Student Success
Louisiana State University Shreveport
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PROFESSIONAL SUMMARY

- Leadership strengths in community building & collaboration, promoting holistic wellness, diversity & inclusion efforts, & cultivating campus-wide partnerships to support student success, well-being, & sense of belonging
- Accomplished at transforming evidence-based approaches for student success into real-world application, particularly for supporting students with risk factors
- Creative & innovative systems thinker, developing new campus strategies based on emerging & proven high-impact practices to meet changing needs on both individual & systems levels
- Expertise in strategic planning, project management, assessment, SACSCOC standards & reaffirmation processes, student retention strategies, college transition issues, human development & learning, counseling supervision, & holistic wellness
- Teaching & public speaking experience in a variety of settings, including college courses, educational workshops, training facilitations, television & radio segments, podcasting, professional & academic conferences
- Interdisciplinary educational foundation in Psychology and English, with emphasis on crossover application of theories of student development & principles to higher education (including writing interventions proven to boost student well-being, GPA, & retention)
- Adept at mental health, career, & academic counseling in the college setting, as well as administration & interpretation of scientifically validated psychological, intellectual, & career assessment instruments

EDUCATION

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| Master of Science in Counseling Psychology
<i>Louisiana State University Shreveport, Shreveport, Louisiana (GPA: 3.89)</i> | May 2016 |
| Master of Arts in English
<i>Concentration:</i> American Literature
<i>Thesis:</i> <i>Fear, Anxiety, and Systemic Violence: The Love-Hate Relationship with Capitalism in Millennial Narratives</i>
<i>San Diego State University, San Diego, California (GPA: 3.85)</i> | Aug 2015 |
| Bachelor of Arts in Psychology
<i>Louisiana State University A&M, Baton Rouge, Louisiana (GPA: 3.53)</i> | May 2006 |
| Bachelor of Arts in English
<i>Dual Concentrations:</i> (1) Literature, (2) Writing & Culture
<i>Louisiana State University A&M, Baton Rouge, Louisiana (GPA: 3.53)</i> | May 2004 |
| Associate of Arts in Liberal Arts
<i>Louisiana State University Alexandria, Alexandria, Louisiana</i> | Dec 2000 |

RELEVANT PROFESSIONAL EXPERIENCE

Associate Vice Chancellor for Student Success, October 2024 – Present

Division of Student Affairs, LSU Shreveport, Shreveport, Louisiana

Assistant Vice Chancellor for Student Success Initiatives, July 2022 – September 2024

Student Development, LSU Shreveport, Shreveport, Louisiana

- Leadership in design, implementation, & assessment of coordinated student support framework that aligns with academic goals/programming; provide strategic direction & supervision of comprehensive initiatives supporting student success
- Align campus-wide co-curricular activities for first-year students; track participation & assess impact
- Collaborate with key partners across campus including other Student Affairs staff, Academic Affairs administrators, deans, faculty, & students to design innovative learning activities & assessments incorporating high-impact practices connected to LSUS student learning outcomes
- Develop & nurture strong relationships with academic departments; serve as liaison between academic divisions & other units to build opportunities for students, the unit & faculty; conduct professional development workshops to assist faculty/staff in understanding student needs
- Oversight to operations of Student Success Center; provide supervision & guidance to Career Services, Academic Success, and Academic Advising offices, as well as First-Year Experience team members campus-wide
- **Key Achievements:**
 - Results-driven strategic leadership that achieved an **8.4% increase** in first-to-second-year retention rate over a one-year period, up from 62.5% (Fall 2022 cohort) to 70.9% (Fall 2023 cohort)
 - Project Manager for **Transforming the Foundational Postsecondary Experience®**, a 5-year project in partnership with the Gardner Institute, designed to close outcome gaps and improve student success through a process of system redesign
 - Lead for **Complete College Accelerator** project with Complete College America, coordinating strategies focused on improving student success and closing gaps in college access and completion
 - As Chair of Retention Committee, gained input from various stakeholders across campus and was primary author of the **2022-2025 Student Success & Retention Plan**
 - FYE program director, co-leading revision of **first-year seminar**, resulting in **7% increase in benchmark grade outcomes**; developed comprehensive faculty resource manual; facilitate ongoing instructor training
 - Driver of increasing visibility of & support for first-generation students; oversee first-gen initiatives, designing first-generation programs & integrating structural redesign to address the hidden curriculum; led acceptance into & serve as team lead for **FirstGen Forward Network** membership

Director of Counseling Services, August 2018 – June 2022

Counseling Services, LSU Shreveport, Shreveport, Louisiana

- Overall administration & operation of Counseling Services, including all direct clinical services, outreach & educational programming, faculty/staff training, consultation services, budget & facilities management
- Development & assessment of learning outcomes, data analysis with annual report & recommendations for improvement, consistent with best practices of student development & aligned with LSUS strategic goals
- Onsite clinical training & supervision of counseling practicum & intern students in the Master of Science in Counseling graduate program at LSUS (Site Supervisor since January 2019)
- Active participation on several campus committees, including Behavioral Intervention/CARE Team, Title IX Task Force, Wellness Task Force (Chair), and Retention Committee
- **Key Achievements:**

- Directed continued increase in student use of counseling over 2018-2022, with overall **67% increase** in unique students scheduled & **145% increase** in personal counseling contacts, compared to 2017-18
- Developed **virtual outreach** solutions due to COVID-19, including a department YouTube Channel and a podcast series ("Say It Out Loud – Tackling Tough Topics Together")
- In response to COVID-19, implemented **telehealth** modality, required telehealth training for all counselors, & developed new telehealth policies/procedures
- Implemented new mental health service offerings, including **biofeedback** training, with multiple staff members receiving certification
- Formed **Wellness Task Force** (Spring 2019), creating partnerships for campus-wide efforts to address broader student wellness & academic success needs, in addition to promoting community wellness
- Initiated **Certified Peer Educator** program, a proven approach for promoting student wellness, retention & success; invited cross-campus collaboration for program development; designed for-credit training course
- Assisted development of military student diversity training program (**Green Zone**), contributing mental health content, and serving as co-facilitator of training to faculty & staff
- Supported students with establishment of **Active Minds** student organization chapter on LSUS campus, serving as Faculty Advisor

Counselor, May 2016 – July 2018

Student Development/Counseling Services, LSU Shreveport, Shreveport, Louisiana

- Provided individual & group counseling, educational workshops, classroom presentations, wellness outreach & programming development, & campus consultations, as well as trainings to faculty, staff, & student workers
- Performed many Director duties (while office had no official Director in place for approximately 3 years), reporting to Dean of Students; responsibilities included annual planning, developing programming & student learning outcomes, conducting data analysis & outcomes assessments with written annual reports
- *Key Achievements:*
 - Integral part of continued upward trend in student contacts for 2016-17 & 2017-18 academic years, with overall **92% increase** in unique students scheduled, **76% increase** in scheduled counseling appointments, & **27% increase** in outreach contacts, compared to 2015-16
 - Participated in Pilot Program Support Committee (ad hoc), developing & implementing strategies for supporting & retaining students admitted with low ACT Math/English scores
 - Initiated LGBTQIA-affirmative diversity training program (**Safe Space**), promoting inclusion & diversity, recruiting campus-wide team of faculty, staff, & one student to be trained as co-facilitators, with highly successful inaugural training turnout of 42 participants
 - Developed several **yoga-based stress reduction initiatives**, including a weekly "Mindful Yoga" program (2016-17), as well as "Yoga for Bookworms" (2017-18) in partnership with Noel Memorial Library

Counselor/Psychological Technician, July 2015 – July 2019

Counseling & Evaluation Services, Inc. (Private Practice), Shreveport, Louisiana

- Administered & scored cognitive/intelligence tests Weschler Adult Intelligence Scale (WAIS-IV) & Wide Range Achievement Test (WRAT-4), & other psychological assessments
- Performed mental status examinations, interpreted assessments, & wrote psychological evaluation reports with recommendations for employment options based on client history & cognitive abilities.
- Provided individual & couples counseling on select basis

Yoga Instructor, May 2016 – Dec 2017

Student Activities & Recreational Sports, LSU Shreveport, Shreveport, Louisiana

- Provided evening yoga instruction to college students, faculty, & staff of LSU Shreveport & LSU Health Sciences Center, promoting & modeling holistic wellness lifestyle habits to campus community

Counselor Intern, May 2015 – May 2016

Student Development, LSU Shreveport, Shreveport, Louisiana

- Provided services in diverse areas, including personal counseling, academic/learning support, disability support, & career counseling, as well as workshops, presentations, & awareness events on personal, career, & academic topics
- Facilitated individual & group yoga nidra body scan meditation, and other stress-reduction programming
- Also proctored ACT exams, interpreted personality assessments including Myers-Briggs Type Indicator (MBTI) & Strong Personality Inventory/Holland Code
- **Key Achievements:**
 - During time of significant organizational change, became primary individual performing bulk of personal counseling & outreach programming development, under supervision of Dean of Students
 - Key player in increasing student contacts over 2015-16 academic year, with **39% increase** in personal counseling appointments, along with **77% increase** in outreach contacts

Graduate Student Worker, January 2014 – May 2015

Student Development, LSU Shreveport, Shreveport, Louisiana

- Although a graduate student with primarily administrative support role, continually stepped up as team player, working beyond assigned job duties to support needs of understaffed office, including performing Freshman Seminar presentations & supporting vacant career services staff role (e.g. managing online job posting system, providing student resume & cover letter review, assisting career fair event planning)

TEACHING EXPERIENCE

Adjunct Instructor, SOCL 299/KHS 490: Peer Educator Training, Fall 2021

Dept. of History & Social Sciences/Dept. of Kinesiology & Health Sciences, LSU Shreveport, Shreveport, LA

- Designed course and served as instructor, providing students in-depth training & certification for future placement in departments on campus delivering student support services & wellness and prevention education
- Includes theories & frameworks from public health, sociology, counseling, student development, & social justice, integrating theory with practitioner experiences by providing an opportunity for students to network with campus partners for their professional development
- Topics covered span factors of intrapersonal psychology (e.g. motivation, values, stages of change, leadership style), interpersonal/group dynamics, mental health, substance use, interpersonal violence, de-escalation & crisis management, as well as diversity, equity, & inclusion

Adjunct Instructor, English 105: Introduction to Composition, Spring 2018 – Spring 2021

Dept. of English & Comparative Literature, LSU Shreveport, Shreveport, LA

Adjunct Instructor, Freshman Seminar 104: Learning Strategies, Fall 2019

Dept. of Mathematics & Sciences, LSU Shreveport, Shreveport, LA

Guest Lecturer, "Personality & Leadership EQ," PUBH 703: Leadership & Ethics, 2016 – 2020

Master of Public Health program, LSU Shreveport/LSU Health Sciences Center, Shreveport, LA

- Taught 2-3 hours each semester on personality type, key factors of effective leadership, strategies for motivating others, signs of burnout, & more as it relates to the workplace & work relationships

- Personality theories & assessments addressed include Myers-Briggs Type Indicator (MBTI), Holland Code, Enneagram, VIA Profile (character strengths assessment), DISC Profile, Five Languages of Appreciation in the Workplace (MBA), Maslach Burnout Inventory (MBI)

Guest Lecturer, “Emotional Wellness for Teachers,” *ED 423: Teaching Practicum*, 2015 – 2022

Dept. of Education, LSU Shreveport, Shreveport, LA

- Each semester, instructed new student teachers on emotional wellness & preventing burnout, as well as presenting proven research on importance & influence of teacher’s grit & optimism on their students’ success
- Guided class through self-assessments for grit, optimism, & burnout, as well as group practice applying experiential methods for boosting grit & optimism

Guest Lecturer, *Strategies for Student Success* (varied), *Freshman Seminar* (all sections), 2014 – 2021

Louisiana State University Shreveport, Shreveport, LA

- Conducted research-based lessons with applied experiential activities on various topics for promoting student success & well-being, typically visiting up to 10 FS sections for 1-2 scheduled full class periods each semester
- Topics included: Adjustment to College; Dimensions of Holistic Wellness; Grit for College Students; Factors of Resilience; Fear of Failure; Values & Character Development; Success-Oriented Mindset; Guided Meditation

Graduate Teaching Assistant, *English 220: Introduction to Literature*, Fall 2010

Dept. of English & Comparative Literature, San Diego State University, San Diego, CA

- Instructor for 2 breakout discussion sections of English 220 (approximately 52 sophomore-level students)
- Discussed readings from various perspectives; analyzed & interpreted plot devices, character psychology, social situations, applied classic literature/poetry to popular culture
- Assigned & graded homework, quizzes, essays, exams, presentations, etc.

ADVISING EXPERIENCE

Academic Adviser, Pilot Program Students, Summer 2019 – Spring 2020

Student Development, Louisiana State University Shreveport, Shreveport, LA

- As part of divisional success programming initiative, used strengths-based Appreciative Advising model in supporting new freshmen with low ACT score in either Math or English (Pilot Program) to have successful adjustment to college throughout their first year

TRAININGS, PRESENTATIONS & WORKSHOPS (LSU SHREVEPORT)

Campus Presentations (selected):

- *Being Good Timber*, Keynote, Tri-Alpha Honor Society for First Generation College Students, Spring 2025
- *QEP Kickoff: Navigating Student Success: Charting a Course for Teaching Excellence* (co-presenter), Jan 2025
- *Student Success Spotlight*, College of Arts & Sciences, Jan 2025
- *QEP Town Halls* (co-presenter), Fall 2024
- *QEP: What’s Next?* (co-presenter), Campus Kickoff, Fall 2024
- *Breaking Bad News: Navigating Difficult Conversations in Financial Aid*, Office of Financial Aid, Fall 2024
- *Stress Hacks for High-Achievers*, LaPREP summer enrichment program, Summer 2024
- *Lessons Learned Since My First Year in College*, Alpha Lambda Delta First Year Honor Society, Spring 2024
- *IEO Model: Creating an Environment for Student Success*, Staff Senate Mini-Conference, Spring 2024
- *Mind-Body Connection & Chakra System*, Medical Seminar (BIOS 495), Fall 2023
- *Kindness Matters*, Panel Member, Campus Kickoff, Spring 2023
- *First-Year Experience Lunch & Learn*, New Faculty Workshop, Fall 2022
- *On This Team, We All Have a Role*, Campus Kickoff, Fall 2022
- *Student Non-Cognitive Challenges in the Classroom*, Core & Co-Requisite Faculty Workshop, Fall 2022

- *Burnout 2.0: Our Brains in Pandemic Mode*, New Faculty Lunch & Learn Session, Fall 2021
- *Relationship Anarchy*, Sex Week @ LSUS, Fall 2021
- *Take Control of Your Stress* (biofeedback demo & guided visualization), Campus Kickoff, Fall 2021
- *Supporting Students During the College Transition*, Pilot Preview Day Parent Session, Fall 2021
- *LGBTQIA+ Awareness & Health Disparities*, Kinesiology & Health Sciences (KHS) Faculty, Spring 2021
- *The Science of Biofeedback*, Medical Seminar (BIOS 495), Spring 2021
- *COVID-19 & the New Normal*, Campus Kickoff (virtual), Fall 2020
- *Let's Taco Bout...COVID-19 & Anxiety*, Student Activities program (virtual), Fall 2020
- Student Development panel (virtual – multiple sessions), New Student Orientation, Summer 2020
- *Managing the Transition to College*, Student Services Panel, New Parent Orientation, 2015 – 2020
- *All Y'All Live: Going Through It*, brief intro at storytelling fundraiser event for mental health, Fall 2019
- *Pushing through Imposter Syndrome*, Office of Multicultural Affairs, Fall 2019
- *Leadership & Emotional Intelligence*, Student Leadership Summit, Summer 2019
- *Mental Wellness as an Athlete*, Student Athletes, Dept. of Athletics, Summer 2019
- *Preparing for the PLPC Application Process*, Counseling Internship II (COUN 787), Spring 2019 – Present
- *Burnout for Mental Health Practitioners*, Counseling Internship I (COUN 786), Spring 2019
- *LGBTQIA+ Diversity Awareness for Counselors*, Intro to Counseling students (COUN 701), Fall 2018
- *Stress Mindset at Work*, Intro to Business class (MADM 105), Fall 2018
- *LGBTQIA+-Affirmative Training for Medical Professionals*, Medical Seminar (BIOS 495), Fall 2018
- *Battling Burnout in Higher Education*, Campus Kickoff/Development Day, Spring 2018
- *Yoga & Mindfulness for Mental Health*, Psychology Club, Spring 2017
- *Emotional Wellness for Helping Professions*, CNA Program Nursing Students, 2017
- *College Transition for Student Athletes*, Women's Basketball Team & Parents, 2015
- "The Hunting Ground" Film Screening, Discussion Facilitator, Sexual Assault Awareness Month, April 2015

Campus In-Service Trainings:

- *First-Year Seminar Instructor Training*, FS Instructors and Peer Leaders, 2023 – Present
- *Meauxmentum Approach Advising Training*, Academic Advisors & Orientation Leaders, Spring 2023
- *New Faculty Orientation*, Fall 2019 – Fall 2023
- *Green Zone Training* (Military Diversity Training), 2019 – 2021
- *Safe Space Training* (LGBTQIA+ Diversity Training), 2018 – 2022
- *Orientation Leader Training*, 2017 – 2020
- *Mental Health Awareness & Response*, Faculty/Staff/Student Workers/Resident Assistants, 2015 – 2022
- *Probing Questioning*, Tutor Training for certification, 2017
- *Active Listening & Paraphrasing*, Tutor Training for certification, 2016 – 2017

Workshops Developed & Facilitated (selected):

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| ▪ <i>Chakra Series: Psychology of the Body</i> | ▪ <i>The EQ Edge</i> |
| ▪ <i>Resiliency Skills Training (ReST) Series</i> | ▪ <i>Priming Your Brain for Maximum Output</i> |
| ▪ <i>COVID-19 & Stress Mindset</i> | ▪ <i>Identifying Your Strengths</i> |
| ▪ <i>The Science of Food & Mood</i> | ▪ <i>When Life Hands You Lemons</i> |
| ▪ <i>Grit for College Students</i> | ▪ <i>Faceoff with Your Inner Critic</i> |
| ▪ <i>The F Word: FAILURE!</i> | ▪ <i>Embracing Self-Compassion</i> |
| ▪ <i>5 Factors of Resilience</i> | ▪ <i>Overcoming People Pleasing</i> |
| ▪ <i>Feel Like an Imposter?</i> | ▪ <i>The Science of Yoga & Mindfulness</i> |
| ▪ <i>The Science of Happiness</i> | ▪ <i>Neuroplasticity: How to Change Your Brain</i> |
| ▪ <i>Stress Mindset: From Threat to Challenge</i> | ▪ <i>8 Dimensions of Holistic Wellness</i> |

Classroom Interventions:

- *Building a Growth Mindset*, Pilot Your Success Bootcamp, Pilot Program Students, Fall 2019
- *Values Affirmation writing intervention*, MATH 121-L (3 sections, Pilot Program), Fall 2018
- "Finding Your Authentic Self" guided visualization, MATH 121-L (2 sections, Pilot Program), Fall 2018

- *"Beyond-the-Self" writing intervention*, ENGL 105 (1 section), Fall 2018
- *Social Belonging writing intervention*, Biology 110 (1 section), Fall 2018
- *Math Mindset & Stereotype Threat*, MATH 121 (multiple sections), Spring 2018 – Spring 2019

Stress Reduction Programming Facilitation:

- *Mindful Mondays*, virtual meditation programming, Fall 2020 – Spring 2021
- *Yoga for Bookworms*, Collaboration with Noel Memorial Library for finals week, Fall 2017 – Fall 2019
- *Meeting Your Inner Mentor* guided visualization (various classes upon request), Spring 2018 – Spring 2022
- *Vinyasa Yoga Workshop Series*, Spring 2018
- *Random Acts of Kindness Week*, annual campus-wide positive psychology campaign, Spring 2017 – 2022
- *National Day of Unplugging*, annual campus-wide digital wellness campaign, Spring 2016 – 2022
- *Mindful Yoga*, light yoga & meditation weekly group, Fall 2016 – Spring 2017
- *Yoga Nidra Body Scan Meditation*, midterm/finals weeks outreach programming, Fall 2015 – Spring 2022

Off-Campus Engagements:

- Panelist, "[Making the Case, Sharing the Outcomes: Institutional Strategies for Student Success and Retention](#)," College Student Inventory (CSI) Case Study Webinar, Ruffalo Noel Levitz, Nov. 2024
- Guest Speaker, Retention, Persistence, and Student Success Academy info session, Gardner Institute, Sep. 2024
- Podcast Interview, [Education Checkup: LSUS with Angie Pellerin](#) (S2 E31), KTBS, April 2024
- Guest Speaker, "It's Not Just Physical," Domestic Violence Awareness, Project Celebration (Zoom), Oct. 2021
- Burnout: A Public Health Crisis, Public Relations Association of Northwest Louisiana, Oct. 2021
- TV Interview, Loving Living Local, KTAL, October 2021
- Radio Guest (multiple episodes), "Strategies for Living with David McMillian," KEEL, 2021–2022
- The Science of Biofeedback, NWLA Counseling Association, March 2021
- TV Interview, [Mental Health Bill - Increasing Access to College Students](#), KTBS, February 2021
- TV Interview, [LSUS initiative to take stigma out of students receiving mental health services](#), KTBS, Jan. 2021
- TV Interview, Election Stress, KTBS, October 2020
- Radio Guest, "[The Mental Health Impact of COVID-19](#)," Red River Radio's "Health Matters," June 2020
- Guest Speaker, "COVID-19 Stress in African Americans," Praise Temple Baptist Church (FB Live), June 2020
- Guest Speaker, "Helping the 'Difficult' Client," Legal Grounds forum for local attorneys (Zoom), June 2020
- Radio Guest, "[Happy & Healthy Goals in 2020](#)," Red River Radio's "Health Matters," January 2020
- Burnout Risk & Prevention for Mental Health Professionals, NWLA Counseling Association, August 2019
- Enrichment Workshop Facilitator (multiple topics), Shreveport Green/ShreveCorps, June 2018 – June 2022
- TV Interview, [Special Report Connecting Guns & Domestic Violence](#), KSLA, Summer 2018
- Radio Guest, [Sexual Assault Live Studio Panel](#), Red River Radio's "Health Matters," April 2017
- Co-Facilitator for Yoga Demonstration, City of Shreveport Annual Health Fairs, Oct. 2014/Oct. 2015

Media Outreach Programming:

- "[Say It Out Loud – Tackling Tough Topics Together](#)" podcast, LSUS Counseling Services, Fall 2020 – Fall 2021
- [LSUS Counseling Services YouTube Channel](#), recorded workshops/programs, Fall 2020 – Spring 2021
- Adjusting to COVID-19 & Campus Resources, PSA Video for LSUS, Fall 2020

Other Media Coverage:

- [Transforming the Foundational Postsecondary Experience®-LSU Shreveport](#), Gardner Institute, Jan. 2025
- [LSUS first-generation students develop relationships with mentors, each other before classes begin](#), LSUS Media, Aug. 2024
- [LSUS accepted as FirstGen Forward network member](#), LSUS Media, Aug. 2024
- [LSUS modernizing tutoring system with new app](#), LSUS Media, July 2024
- [Boosting Student Success with Meauxmentum Framework](#) (interview contributor), AASCU Telling Our Story Promising Practices series, American Association of State Colleges and Universities, Summer 2024
- [LSUS's new Alpha Lambda Delta members receive message of adaptability at induction](#), LSUS Media, Apr. 2024

- [LSUS taking proactive role in limiting barriers for first-generation students](#), LSUS Media, Dec. 2023
- [LSUS Counseling Services Addresses Student Mental Health Challenges with Podcast](#), LSUS Media, Mar. 2021
- [LSU Shreveport Student Accepted into National Peer Education Leadership Project](#), LSUS Media, Jan. 2021

Publications:

- Pellerin, A. "[Elevating First-Generation Students: A New Era of Support and Success at LSUS](#)," FirstGen Forward Blog, November 26, 2024

CONFERENCE PRESENTATIONS

- **Pellerin, A.**, Smith, B., Wise, H. "From Collaboration to Change: Using National Partnerships to Build a Data-Informed, Equity-Focused QEP," Complete College America Annual Convening, Baltimore, Maryland, November 2025.
- **Pellerin, A.** "Safe, Seen, Supported: Neurobiology, Belonging, and Humanistic Approaches to Supporting First-Year Students," Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Undergraduate Education, Chicago, Illinois, October 2025.
- Barefoot, B., Gardner, J., **Pellerin, A.**, Williams, F. "Transforming the First College Year: Designing a First Year for the Students You Serve" (workshop panel presenter). Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Undergraduate Education, Chicago, Illinois, October 2025.
- **Pellerin, A.**, Smith, B., Williams, F. "Data-Driven Decision-Making in Course Redesign," Meauxmentum Summit 2025, Louisiana Board of Regents, Lafayette, Louisiana, April 2025.
- Keller, P., Kuh, G., **Pellerin, A.** "Rev Up Student Success: Unleashing High-Impact Practices to Bolster Student Connection." SACSCOC Annual Convening, Austin, Texas., December 2024.
- **Pellerin, A.**, Wise, H. "Creating a Structure for Empowering Transformation." Complete College America Annual Convening, Indianapolis, Indiana, November 2024.
- Haydel, N., **Pellerin, A.**, Smith, B., Wise, H. "Gaining Meauxmentum: Organizational Collaboration to Transform Student Success in Louisiana." Complete College America Annual Convening, Indianapolis, Indiana, November 2024.
- Haydel, N., **Pellerin, A.**, Smith, B., Wise, H. "Gaining Meauxmentum: Organizational Collaboration to Transform Student Success in Louisiana." Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Undergraduate Education, Pittsburgh, Pennsylvania, October 2024.
- Miles, C., **Pellerin, A.**, Winningham, B., Wise, H. "Empowering First-Year Success: Redesigning the Student Experience." Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Undergraduate Education, Pittsburgh, Pennsylvania, October 2024.
- **Pellerin, A.**, Wise, H. "Transformation Roundtable" (facilitated discussion), Transformation Community of Practice Pre-Conference Workshop. Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Undergraduate Education, Pittsburgh, Pennsylvania, October 2024.
- Grim, J., Elston, D. (moderator), Montenegro-Spencer, D., **Pellerin, A.** "Intentionally Embedding Equity in Transformation" (Institutional Leaders Equity Panel). Higher Endeavor Ecosystem Spring 2024 Convening, Bill & Melinda Gates Foundation, Chicago, Illinois, May 2024.
- Carpenter, H., Dolch, N., Mirabella, R., **Pellerin, A.** "Looking Forward: Living with Disaster Fatigue." Nonprofit Crisis Management: What We Have Learned & Where Do We Go from Here? Louisiana Alliance for Non-Profits (LANA) Virtual Educational Symposia, December 2021.
- **Pellerin, A.** "Alternative Holistic Therapy Methods for Treating Trauma." Therapeutic Interventions for Juvenile Services for Caddo Parish, Louisiana State University Shreveport, Shreveport, Louisiana, June 2018.
- **Pellerin, A.** "Battling Burnout in Higher Education." Breakout Session Facilitator. Louisiana Association of Student Financial Aid Administrators (LASFAA) Fall Conference, Bossier City, Louisiana, October 2017.
- **Pellerin, A.** "Relax, Refresh, Recharge." Keynote Speaker. Louisiana Association of Student Financial Aid Administrators (LASFAA) Fall Conference, Bossier City, Louisiana, October 2017.

- **Pellerin, A.** “Integrating Feminist, Narrative, and Exercise Therapies in Group Psychotherapy with Female Trauma Survivors,” Louisiana Counseling Association (LCA) Annual Conference, Baton Rouge, Louisiana, September 2015.

RETENTION INITIATIVES LEADERSHIP

- *Rising Pilots First-Gen Success Program*, invitation-only program for select new first-gen students, 2024-25 pilot
- *First-Gen Bridge to Success*, half-day workshop for incoming first-year students & families, Summer 2024
- *Advising Walk-Ins*, coordinated Student Success team response to campus-wide advising delays, Summer 2024
- *SOAR First-Year Academic Recovery Program* (delegated to Academic Success), Spring 2024 – Present
- *College Student Inventory (CSI) & Mid-Year Student Assessment (MYSA)*, Coordinator, Fall 2023 – Present
- *US@LSUS Readiness Day*, training & community building for incoming first-year students, Fall 2023 – Present
- *First-Year Seminar Faculty Resource Manual*, author/editor, 2023 + annual updates
- *Mini-Summer-Bridge Pilot*, Gateway Math & English & Co-Requisites intervention program, Summer 2023
- *Early Intervention Program (4-week/mid-term grades)*, all 100-200 level courses, Fall 2023 – Present
- *Early Intervention Program (4-week/mid-term grades)*, targeted high-DFW courses, Fall 2022 – Spring 2023
- *2022-2025 Student Success & Retention Plan (primary author/project manager)*, 2022 – Present

SPECIAL PROJECTS

- *Gaining Meauxmentum Project*, Supporting Scaled Implementation of Student Success Reforms in Louisiana, grant funded by Ascendium Education Group to Louisiana Board of Regents, Spring 2025 – Present
 - Role: Project Lead for LSUS implementation
- *FirstGen Forward Network Membership (Phase 1)*, FirstGen Forward Network (formerly Center for First-Generation Student Success), Summer 2024 – Present
 - Role: Team Lead
- *Transforming the Foundational Postsecondary Experience™*, John N. Gardner Institute for Excellence in Undergraduate Education, Fall 2023 – Present
 - Role: Project Manager/Team Lead
- *Complete College Accelerator/Intermediaries for Scale (IfS)*, Complete College America, 2023 – Present
 - Role: Accelerator Lead for LSUS
- *Meauxmentum Approach*, Louisiana Board of Regents, Fall 2022 – Present
 - Role: Leadership Team Member, Student Affairs Lead
- *SACSCOC Reaffirmation Class of 2025*, LSU Shreveport, 2023 – Present
 - Role: CCR contributing writer, Sections 6.5, 7.1, 8.2c, 10.1, 12.2 (Fall 2023 – Fall 2024)
 - Role: QEP Selection Committee, Co-Chair (Fall 2024)
 - Role: SACSCOC Reaffirmation Campus Leadership Team (Spring 2025)
 - Role: QEP Oversight Committee, Co-Chair (Spring 2025 – Present)
 - Role: QEP Implementation Subcommittees:
 - QEP Leadership & Administration Subcommittee (Spring 2025 – Present)
 - Student Experience & Support Subcommittee, Lead (Spring 2025 - Present)

UNIVERSITY SERVICE

University Committees:

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| ▪ Strategic Plan Update Ad-Hoc Committee, LSU Shreveport | Summer 2025 |
| ▪ Student Athlete Advisory Council, LSU Shreveport | Spring 2025 – Present |
| ▪ TRIO Grant Proposal Writing Team (ad hoc), LSU Shreveport | Summer 2024 |
| ▪ Student Affairs Leadership Team (SALT), LSU Shreveport | Spring 2024 – Present |
| ▪ Chair, First Gen Initiatives Committee, Student Affairs | Spring 2023 – Spring 2024 |
| ▪ Chair, First-Year Experience (FYE) Committee, LSU Shreveport | Fall 2022 – Present |
| ▪ Chair, Retention Committee, LSU Shreveport | Fall 2022 – Present |
| ▪ Provost's Council, Academic Affairs | Fall 2022 – Present |

▪ Strategic Enrollment Planning (SEP) Committee, LSU Shreveport	Fall 2022 – Spring 2024
▪ First-Year Seminar Committee, LSU Shreveport	Fall 2022 – Spring 2024
▪ Dual Enrollment Committee, LSU Shreveport	Fall 2022 – Spring 2023
▪ Academic Affairs Executive/Steering Committee, LSU Shreveport	Fall 2022 – Spring 2023
▪ Exercise Release Task Force (ad hoc), LSU Shreveport	Spring 2021
▪ Scholarship Review Committee, LSU Shreveport	Fall 2019 – Spring 2023
▪ Retention Committee, LSU Shreveport	Spring 2020 – Spring 2021
▪ Founder/Chair, Wellness Task Force, Student Development	Spring 2019 – Spring 2022
▪ Pilot Program Student Support Committee (ad hoc), LSU Shreveport	Spring 2018
▪ Kemp Award Selection Committee (ad hoc), LSU Shreveport	Spring 2018
▪ Outstanding Service Awards Selection Committee (ad hoc), LSU Shreveport	Fall 2017
▪ Behavioral Intervention Team/CARE Team, Student Development	May 2016 – June 2022
▪ Title IX Task Force, Student Development	May 2016 – June 2022

Search Committees:

▪ Hiring Manager, Assistant Director for Student Success Initiatives, Student Success	Summer 2025
▪ Hiring Manager, Director of Academic Advising, Student Success	Spring 2025
▪ Co-Chair, Associate Vice Chancellor for Enrollment Management, Student Affairs	Spring 2025
▪ Member, Director of the Center for Excellence in Learning & Teaching (CELT)	Fall 2024
▪ Hiring Manager, Assistant Director for Student-Athlete Success, Student Success	Fall 2024
▪ Interview Panel, Director of Student Life, Student Development	Spring 2024
▪ Hiring Manager, Undergraduate Transfer Coordinator, Student Success	Spring 2024
▪ Member, Assistant Director of Academic Success, Student Success	Spring 2024
▪ Interview Panel, Vice Chancellor for Student Affairs, LSU Shreveport	Spring 2024
▪ Interview Panel, Coordinator for Access & Advocacy, Student Development	Fall 2023
▪ Hiring Manager, Undergraduate Transfer Coordinator, Student Success	Fall 2023
▪ Hiring Manager, Director of Academic Success, Student Success	Fall 2023 – Spring 2024
▪ Interview Panel, Assistant Director of Career Services, Student Success	Summer/Fall 2023
▪ Member, Assistant Director of Academic Success, Student Success	Spring 2023
▪ Chair, STEM Success Coordinator, Student Success	Fall 2022
▪ Interview Panel, Director of Counseling Services, Student Development	Summer 2022
▪ Interview Panel, Coordinator for Community Standards, Student Development	Summer 2022
▪ Interview Panel, Coordinator for Access & Advocacy, Student Development	Summer 2022
▪ Member, Director of Veterans Resource Center, LSU Shreveport	Spring 2022
▪ Chair, Director of Student Advocacy & Accountability, Student Development	Fall 2021 – Spring 2022
▪ Hiring Manager, Counselor, Student Development	Summer 2019
▪ Member, Academic Coach/Outreach Coordinator, Student Development	Spring/Summer 2018
▪ Interview Panel, Director of Career Services, Student Development	Summer 2016
▪ Interview Panel, Director of Student Success, Student Development	Spring 2016

Other Service:

▪ Advisor, First Gen Leaders (student organization), LSU Shreveport	Spring 2024 – Fall 2024
▪ Advisor, Tri-Alfa Honor Society for First Gen Students, Delta Theta chapter	Fall 2023 – Fall 2024
▪ Site Supervisor, MSC Counseling Interns, Student Success Center	Summer 2023 – Present
▪ Advisor, Active Minds campus chapter, LSU Shreveport	Jan 2021 – June 2022
▪ Senator, LSUS Staff Senate, LSU Shreveport	Fall 2019 – Summer 2022
▪ Advisor/Trainer, Certified Peer Education program, Student Development	Summer 2019 – Present
▪ Site Supervisor, MSC Counseling Interns, Counseling Services	Spring 2019 – June 2022
▪ Title IX Confidential Advisor, Counseling Services, LSU Shreveport	May 2015 – June 2022

Community Engagement:

- Volunteer Crisis Counselor, Red Cross of NWLA/LSU Shreveport June 2015
- Planning Committee, Project Celebration (sexual assault/domestic violence) 2014 – 2019

UNIVERSITY AWARDS & RECOGNITIONS

- *First Gen Success Award*, LSU Shreveport, November 2024
- *Honorary Initiate*, Alpha Lambda Delta (ALD) Honor Society for First-Year Academic Success, April 2024
- *2021 Outstanding Service Award*, LSU Shreveport, December 2021
- *2021 Distinguished Alumna Award*, LSU Shreveport Alumni Association, June 2021
- *2020-2021 Outstanding Student Organization Advisor of the Year (Active Minds)*, LSU Shreveport, April 2021

PROFESSIONAL DEVELOPMENT

Higher Education Conferences & Organization Involvement:

- *John N. Gardner Institute for Excellence in Undergraduate Education*
 - Symposium on Transforming the Foundational Postsecondary Experience:
 - June 2023, Oct. 2024, Oct. 2025
 - Transforming the Foundational Postsecondary Experience™ project, Summer 2023 – Present
 - Advising Redesign, Fall 2025 – Present
 - Gateways to Completion (G2C), Fall 2025 – Present
 - Teaching & Learning Community, Spring 2025 – Fall 2025
 - Academy on the First College Year, Fall 2024
 - Curricular Analytics Community, Fall 2024
 - Transformation Community of Practice, Summer 2024 – Present
 - Equity in Retention Academy (Team Lead), Spring 2024
 - Strategy Session, Mar. 2024
 - Student Voice Sessions, Mar. 2024
 - Sensemaking Session, Jan. 2024
 - Leadership Academy, Fall 2023 – Spring 2024
- *Complete College America (CCA)*
 - Next: The 2025 CCA Annual Convening (Baltimore, MD), Nov. 2025
 - From Data to Action: CCA 2025 Data Days, for Accelerator leads (Denver, CO), July 2025
 - CCA National Accelerator Day: Student Journey Mapping Workshop (virtual), T3 Advisory, July 2025
 - LSUS Data Days, LSU Shreveport, May 2025
 - Flexible Learning Environments for Improved Student Success (virtual), APLU/Every Learner Everywhere, Spring/Summer 2025
 - Advising Community of Practice (virtual), Louisiana Cohort/Advising Success Network, Mar.-Dec. 2025
 - All In: The 2024 CCA Annual Convening (Indianapolis, IN), Nov. 2024
 - 4-Year Pathways cohort (virtual), Univ. of Pittsburgh, Oct. 2024 – July 2025
 - State Data Days, Louisiana Cohort (Alexandria, LA), Sep. 2024
 - Embedding Purpose First into the First-Year Experience (4-wk course), Summer 2024
 - From Data to Decisions: CCA 2024 Data Days, for Accelerator leads (Detroit, MI), May 2024
- *Southern Association of Colleges & Schools Commission on Colleges (SACSCOC)*
 - SACSCOC Summer Institute: July 2024
 - SACSCOC Annual Meeting: Dec. 2022, Dec. 2023, Dec. 2024
- *Louisiana Board of Regents*
 - Meauxmentum Louisiana Higher Education Summit: Feb. 2023, Feb. 2024, Apr. 2025
 - Mindset Academy: Apr. 2023
 - Advising Academy: Nov. 2022
- *National Resource Center for the First-Year Experience and Students in Transition*
 - Annual Conference on the First-Year Experience: Feb. 2023, Feb. 2025

- 2024 FYE Conference Proposal Reviewer: Fall 2023, Fall 2024
- *Student Affairs Administrators in Higher Education (NASPA)*
 - 2025 NASPA AVP Symposium, Jan. 2025
 - NASPA member: 2018-present
- *National Organization for Student Success (NOSS)*
 - NOSS Member: 2025-present
- *Consortium for Student Retention Data Exchange (CSRDE)*
 - National Symposium on Student Retention (NSSR), Oct. 2023
- *Louisiana Association of Women in Higher Education (LAWHE)*
 - LAWHE Conference, Mar. 2019
 - LAWHE Member: 2019-2021
- *American College Counseling Association (ACCA)*
 - ACCA Annual Conference, Feb. 2019
 - ACCA member: 2017-2022
- *Louisiana Higher Education Coalition (LaHEC)*
 - LaHEC Annual Professional Development Summit: 2016, 2020, 2021, 2022

Higher Education Trainings:

- Proving and Improving: Foundations of First-Year Assessment, National Resource Center, Summer 2023
- Applying & Leading Assessment in Student Affairs, Student Affairs Assessment Leaders (SAAL), 2022
- Peer Education Advisors Academy, Student Affairs Administrators in Higher Education (NASPA), 2022
- TIPS University Train-the-Trainer (alcohol misuse prevention), Health Communications, 2021
- Certified Peer Educator (CPE) Train-the-Trainer Course, Student Affairs Administrators in Higher Education (NASPA), 2019
- Appreciative Advising Course, Office of Appreciative Education, Florida Atlantic University, 2019
- Safe Space Facilitator Training, LSU Office of Multicultural Affairs, 2018
- Cert. of Counseling Competencies: College & Career Readiness for LGBTQ Youth (6 hrs), American Counseling Association (ACA), 2018

Leadership Trainings:

- Workplaces at Their Best (for Individuals), VIA Institute on Character, 2025

Wellness Trainings:

- Chakra Energetics: Awakening the Light Within (19hrs), Sacred Centers, Nov. 2023
- Chakra Energetics: Into the Subtle Realm/102: Energy Awareness (9.5hrs), Sacred Centers, Oct. 2022
- Professional Training Program in Mind-Body Medicine, Center for Mind-Body Medicine, Sep. 2022
- Emotions Education 101™ Train-the-Trainer Course, Change Triangle LLC, 2022
- Counselor Supervisor Training (25 hrs), University of Holy Cross (NOLA), 2020
- Telehealth for Mental Health Professionals: 2-Day Distance Therapy Training (12.5 hrs), PESI, 2020
- Certificate in Emotionally Focused Therapy (12 hrs), PESI, 2019
- SMART Recovery Facilitator Training, SMART (Self-Management & Recovery Training), 2016
- Yoga Teacher Training: Level 1 Foundations (16 hrs), YogaFit, 2016

Wellness Certifications:

- Usui Holy Fire® Reiki Levels I & II, Moonhand Healing, LLC/Int'l Center for Reiki Training (ICRT), July 2022
- Biofeedback Clinical Certification for Stress, Anxiety, and Self-Regulation, HeartMath, Jan. 2021

PROFESSIONAL LICENSURES

- Licensed Professional Counselor (LPC), Louisiana LPC Board, LC#6751, Expires 06/30/2026
- Board-Approved LPC Supervisor, (LPC-S), Louisiana LPC Board, effective September 2021