## **CURRICULUM VITAE**

# ANGELA R. PELLERIN, M.A., M.S., LPC-S

Associate Vice Chancellor for Student Success
Louisiana State University Shreveport
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### PROFESSIONAL SUMMARY

- Highly accomplished & results-oriented leader with over 12 years of experience in higher education, specializing in student success initiatives, strategic planning, & holistic wellness
- Proven ability to translate evidence-based practices into impactful, real-world applications that significantly enhance retention, persistence, & academic achievement, particularly for underserved & historically underrepresented student populations
- Skilled in leading organizational transformation, fostering cross-functional collaboration, & breaking down silos to promote seamless, equitable student support systems
- Passionate advocate for data-informed decision-making & continuous improvement, with a track record of designing & executing strategic initiatives that address performance gaps, improve student engagement, & ultimately elevate student success outcomes
- Active participant & leader in national higher education organization partnerships, contributing to initiatives focused on student success, retention, & institutional transformation

## **SKILLS**

- Strategic Leadership: Strategic planning, project management, SACSCOC standards, retention strategies, data analysis, performance management, curriculum development, committee leadership
- Program & Learning Expertise: Learning assessment, program assessment, workshop development, training facilitation, conference presentations, academic advising, career counseling, psychological testing, mindset intervention, peer education
- Wellness & Holistic Support: Mental health counseling, crisis intervention, sexual assault & domestic violence awareness & prevention, holistic health & wellness promotion, positive psychology, alternative healing techniques (energy healing, breathwork, biofeedback, meditation, yoga)

### **EDUCATION**

EBOCATION	
Master of Science in Counseling Psychology Louisiana State University Shreveport, Shreveport, Louisiana	May 2016
Master of Arts in English Concentration: American Literature	Aug 2015
Thesis: Fear, Anxiety, and Systemic Violence: The Love-Hate Relationship with Capitalism in Miller San Diego State University, San Diego, California	nnial Narratives
Bachelor of Arts in Psychology Louisiana State University A&M, Baton Rouge, Louisiana	May 2006
Bachelor of Arts in English  Dual Concentrations: (1) Literature, (2) Writing & Culture  Louisiana State University A&M, Baton Rouge, Louisiana	May 2004
Associate of Arts in Liberal Arts	Dec 2000

Louisiana State University Alexandria, Alexandria, Louisiana

## PROFESSIONAL EXPERIENCE

**Associate Vice Chancellor for Student Success**, October 2024 – Present Division of Student Affairs, LSU Shreveport, Shreveport, Louisiana

Assistant Vice Chancellor for Student Success Initiatives, July 2022 – September 2024 Student Development, Division of Academic Affairs, LSU Shreveport, Shreveport, Louisiana

- Leadership in design, implementation, & assessment of coordinated student support framework that aligns with academic goals/programming; provide strategic direction & supervision of comprehensive initiatives supporting student success
- Align campus-wide co-curricular activities for first-year students; track participation & assess impact
- Collaborate with key partners across campus including other Student Affairs staff, Academic Affairs
  administrators, deans, faculty, & students to design innovative learning activities & assessments incorporating
  high-impact practices connected to LSUS student learning outcomes
- Develop & nurture strong relationships with academic departments; serve as liaison between academic divisions & other units to build opportunities for students, the unit & faculty
- Oversee operations of Student Success Center; provide supervision & guidance to Career Services, Academic Success, and Academic Advising offices, as well as First-Year Experience team members campus-wide
- Key Achievements:
  - Results-driven strategic leadership that achieved an 11.3% increase in first-to-second-year retention over a one-year period, up from 61.0% to 72.3% & 19.6% increase in first-to-third-year retention, up from 45.3% to 64.9% (comparing Fall 2022 baseline to Fall 2023 cohort outcomes)
  - Project Manager for Transforming the Foundational Postsecondary Experience®, a 5-year project in partnership with the Gardner Institute, designed to close outcome gaps and improve student success through a process of system redesign
  - Co-Lead for Complete College Accelerator project with Complete College America, coordinating strategies focused on improving student success & closing gaps in college access & completion
  - FYE program director, co-leading revision of first-year seminar, resulting in 7% increase in catapult
    course benchmark grade outcomes; developed comprehensive faculty resource manual; facilitate
    ongoing instructor training; update curriculum annually
  - Driver of increasing visibility of & support for first-generation students; oversee first-gen initiatives, designing first-generation programs & integrating structural redesign to address the hidden curriculum; led acceptance into & serve as team lead for FirstGen Forward Network membership

## Director of Counseling Services, August 2018 – June 2022

Counseling Services, LSU Shreveport, Shreveport, Louisiana

- Overall administration & operation of Counseling Services, including all direct clinical services, outreach & educational programming, faculty/staff training, consultation services, budget & facilities management
- Development & assessment of learning outcomes, data analysis with annual report & recommendations for improvement, consistent with best practices of student development & aligned with LSUS strategic goals
- Onsite clinical training & supervision of counseling practicum & intern students in the Master of Science in Counseling graduate program at LSUS
- Active participation on several campus committees, including Behavioral Intervention/CARE Team, Title IX Task Force, Wellness Task Force (Chair), & Retention Committee
- Key Achievements:
  - Directed continued increase in student use of counseling over 2018-2022, with overall 67% increase in unique students scheduled & 145% increase in personal counseling contacts, compared to 2017-18

Developed virtual outreach solutions in response to COVID-19, including a department <u>YouTube Channel</u> and a podcast series ("Say It Out Loud – Tackling Tough Topics Together")

- In response to COVID-19, implemented telehealth modality, required telehealth training for all counselors,
   & developed new telehealth policies/procedures
- Implemented new mental health service offerings, including biofeedback training, with multiple staff members receiving certification
- o Formed **Wellness Task Force** (Spring 2019), creating partnerships for campus-wide efforts to address broader student wellness support & prevention needs
- Initiated Certified Peer Educator program, a proven approach for promoting student wellness, retention & success; invited cross-campus collaboration for program development; designed for-credit training course
- Assisted development of military student diversity training program (Green Zone), contributing mental health content, and serving as co-facilitator of training to faculty & staff

### **Counselor, May 2016 – July 2018**

Student Development/Counseling Services, LSU Shreveport, Shreveport, Louisiana

- Provided individual & group counseling, educational workshops, classroom presentations, wellness outreach & programming development, & campus consultations, as well as trainings to faculty, staff, & student workers
- Performed many director-level duties, including annual planning, developing programming & student learning outcomes, conducting data analysis & outcomes assessments with written annual reports
- Key Achievements:
  - Contributed to significant upward trend in student contacts, with overall 92% increase in unique students scheduled, 76% increase in scheduled counseling appointments, & 27% increase in outreach contacts (2016-18)
  - Participated in Pilot Program Support Committee (ad hoc), developing & implementing strategies for supporting & retaining students admitted with low ACT Math/English scores
  - Initiated LGBTQIA-affirmative diversity training program (Safe Space), promoting inclusion & diversity, recruiting campus-wide team of faculty, staff, & one student to be trained as co-facilitators, with highly successful inaugural training turnout of 42 participants
  - Developed several yoga-based stress reduction initiatives, including a weekly "Mindful Yoga" program (2016-17), as well as "Yoga for Bookworms" (2017-18) in partnership with Noel Memorial Library

## Counselor Intern, May 2015 - May 2016

Student Development, LSU Shreveport, Shreveport, Louisiana

- Provided services in diverse areas, including personal counseling, academic/learning support, disability support, & career counseling, as well as workshops, presentations, & awareness events on mental health/wellness, career, & academic topics
- Proctored ACT exams, interpreted personality assessments including Myers-Briggs Type Indicator (MBTI) & Strong Personality Inventory/Holland Code
- Key Achievements:
  - Key player in increasing student contacts over 2015-16 academic year, with 39% increase in personal counseling appointments, along with 77% increase in outreach contacts

### Graduate Student Worker, January 2014 - May 2015

Student Development, LSU Shreveport, Shreveport, Louisiana

 Monitored front desk operations, providing customer service, scheduling and checking in students for appointments, and conducting various administrative tasks (e.g. research, data entry, etc.)

 Performed Freshman Seminar presentations & supported vacant career services staff role (e.g. managing online job posting system, providing student resume & cover letter review, assisting career fair event planning)

## SELECTED OTHER PROFESSIONAL EXPERIENCE

Counselor/Psychological Technician, July 2015 – July 2019

Counseling & Evaluation Services, Inc. (Private Practice), Shreveport, Louisiana

 Administered & scored cognitive/intelligence tests (WAIS-IV, WRAT-4) & performed mental status examinations; also conducted individual & couples counseling on select basis

Yoga Instructor, May 2016 - Dec 2017

Student Activities & Recreational Sports, LSU Shreveport, Shreveport, Louisiana

Provided evening yoga instruction to students, faculty, & staff, promoting holistic wellness

### TEACHING EXPERIENCE

### LSU Shreveport:

- Adjunct Instructor/Course Designer, SOCL 299/KHS 490: Peer Educator Training, Fall 2021
- Adjunct Instructor, Freshman Seminar 104: Learning Strategies, Fall 2019
- Adjunct Instructor, ENGL 105: Introduction to Composition, Spring 2018 Spring 2021
- Guest Lecturer, Personality & Leadership EQ, PUBH 703: Leadership & Ethics, 2016 2020
- Guest Lecturer, Emotional Wellness for Teachers, ED 423: Teaching Practicum, 2015 2022
- Guest Lecturer, Strategies for Student Success, Freshman Seminar (all sections), 2014 2021

### San Diego State University:

Graduate Teaching Assistant, English 220: Introduction to Literature, Fall 2010

### ACADEMIC ADVISING EXPERIENCE

- Advising Redesign/Centralized Advising Transition, Project Manager, Fall 2025 Present
- Academic Advisor, Student Success Center, Summer 2024 Fall 2025 (as needed)
- Academic Advising Curriculum Design, First-Year Seminar, Fall 2023 Present
- Academic Advisor, Pilot Program (Co-Requisite) Students, Summer 2019 Spring 2020

## **SPECIAL PROJECTS**

- Gaining Meauxmentum Project, Supporting Scaled Implementation of Student Success Reforms in Louisiana, Louisiana Board of Regents, Spring 2025 – Present
  - Role: Project Lead for LSUS implementation, "Curriculum to Career Project"
- FirstGen Forward Network Membership (Phase 1), FirstGen Forward Network (formerly Center for First-Generation Student Success), Summer 2024 Present
  - Role: Team Lead
- Transforming the Foundational Postsecondary Experience<sup>TM</sup>, John N. Gardner Institute for Excellence in Higher Education, Fall 2023 Present
  - Role: Project Manager/Team Co-Lead
  - Role: Advising Redesign Project Lead, Fall 2025 Present
  - Role: Gateways to Completion/Gateway Redesign, Leadership Team, Spring 2026 (upcoming)
- Complete College Accelerator/Intermediaries for Scale (IfS), Complete College America, 2023 Present
  - Role: Accelerator Lead for LSUS
- Meauxmentum Approach, Louisiana Board of Regents, Fall 2022 Present
  - Role: Leadership Team Member, Student Affairs Lead
- SACSCOC Reaffirmation Class of 2025, LSU Shreveport, 2023 Present
  - CCR contributing writer, Sections 6.5, 7.1, 8.2c, 10.1, 12.2 (Fall 2023 Fall 2024)

- Co-Chair, QEP Selection Committee (Fall 2024)
- SACSCOC Reaffirmation Campus Leadership Team (Spring 2025)
- Co-Chair, QEP Steering Committee (Spring 2025 Present)
- QEP Leadership & Administration Subcommittee (Spring 2025 Present)
- Chair, Student Experience & Support Subcommittee (Spring 2025 Present)

### UNIVERSITY SERVICE

## University Committees (selected):

•	Strategic Enrollment Task Force	Fall 2025 — Present
•	Chair, Advising Transition Committee	Fall 2025 — Present
•	Student Affairs Leadership Team (SALT)	Spring 2024 – Present
•	Chair, Retention Committee	Fall 2022 – Present
•	Chair, First-Year Experience (FYE) Committee	Fall 2022 – Present
•	Provost's Council, Academic Affairs	Fall 2022 – Fall 2024
•	Strategic Enrollment Planning (SEP) Committee	Fall 2022 – Spring 2024
•	First-Year Seminar Committee	Fall 2022 – Spring 2024
•	Academic Affairs Executive/Steering Committee	Fall 2022 – Spring 2023
•	Founder/Chair, Wellness Task Force	Spring 2019 - Spring 2022
•	Behavioral Intervention Team/CARE Team	May 2016 — June 2022
•	Title IX Task Force	May 2016 — June 2022

## Other Service (selected):

•	Advisor, First Gen Leaders	Spring 2024 – Fall 2024
•	Advisor, Tri-Alpha Honor Society for First Gen Students, Delta Theta chapter	Fall 2023 – Fall 2024
•	Site Supervisor, MSC Counseling Interns, Student Success Center	Summer 2023 – Present
•	Advisor, Active Minds campus chapter	Jan 2021 — June 2022
•	Senator, LSUS Staff Senate	Fall 2019 - Summer 2022
•	Advisor/Trainer, Certified Peer Education program, Student Development	Summer 2019 – Present
•	Site Supervisor, MSC Counseling Interns, Counseling Services	Spring 2019 — June 2022
•	Safe Space Training Coordinator	Summer 2018 - Spring 2022
•	Title IX Confidential Advisor, Counseling Services	May 2015 - June 2022

### **Community Engagement:**

•	Volunteer Crisis Counselor, Red Cross of NWLA/LSU Shreveport	June 2015
•	Planning Committee, Project Celebration (sexual assault/domestic violence)	2014 - 2019

## PRESENTATIONS, TRAININGS & OUTREACH PROGRAMS (LSU SHREVEPORT)

Delivered numerous presentations, workshops, trainings, & other educational programs to faculty, staff, students, & other audiences. Examples include:

## **Student Success Leadership:**

- Transforming Systems, Transforming Lives, Campus Kickoff, Spring 2026
- Advising Framework: Our Ideal Future State, Campus Kickoff, Fall 2025
- Navigating Student Success: Charting a Course for Teaching Excellence (co-pres.), Campus Kickoff, Spring 2025
- QEP Town Halls (co-presenter), Fall 2024
- QEP: What's Next? (co-presenter), Campus Kickoff, Fall 2024
- IEO Model: Creating an Environment for Student Success, Staff Senate Mini-Conference, Spring 2024
- Kindness Matters, Panel Member, Campus Kickoff, Spring 2023
- On This Team, We All Have a Role, Campus Kickoff, Fall 2022

### Mental Health & Wellness:

Take Control of Your Stress, Campus Kickoff, Fall 2021

- COVID-19 & the New Normal, Campus Kickoff (virtual), Fall 2020
- Battling Burnout in Higher Education, Campus Kickoff/Development Day, Spring 2018

#### **Pre-Professional Practice Guest Lectures:**

- Mind-Body Connection & Chakra System, BIOS 495 Medical Seminar, Fall 2023
- The Science of Biofeedback, BIOS 495 Medical Seminar, Spring 2021
- Preparing for the PLPC Application Process, COUN 787 Counseling Internship II, Spring 2019 Present
- Preventing Burnout for Mental Health Practitioners, COUN 786 Counseling Internship I, Spring 2019
- Stress Mindset at Work, MADM 105 Intro to Business, Fall 2018
- LGBTQIA+ Diversity Awareness for Counselors, COUN 701 Intro to Counseling, Fall 2018
- LGBTQIA+-Affirmative Training for Healthcare Professionals, BIOS 495 Medical Seminar, Fall 2018
- Emotional Wellness for Helping Professions, CNA Program Nursing Students, 2017

### **Special Topics & Events:**

- Being Good Timber, Keynote, Tri-Alpha Honor Society for First Generation College Students, Spring 2025
- Breaking Bad News: Navigating Difficult Conversations in Financial Aid, Office of Financial Aid, Fall 2024
- Lessons Learned Since My First Year in College, Keynote, ALD First Year Honor Society, Spring 2024
- Student Non-Cognitive Challenges in the Classroom, Gateway Math & English Faculty Workshop, Fall 2022
- Relationship Anarchy, Sex Week @ LSUS, Fall 2021
- LGBTQIA+ Awareness & Health Disparities, Kinesiology & Health Sciences Faculty (KHS), Spring 2021
- All Y'All Live: Going Through It, Welcome/Introduction (regional storytelling event), Fall 2019
- Leadership & Emotional Intelligence, Student Leadership Summit, Summer 2019
- Managing the Transition to College, Student Services Panel, New Parent Orientation, 2015 2020
- "The Hunting Ground" Film Screening, Discussion Facilitator, Sexual Assault Awareness Month, April 2015

## **Campus In-Service Trainings:**

- First-Year Seminar Instructor Training, FS Instructors and Peer Leaders, 2023 Present
- New Faculty Lunch & Learn Series (multiple topics), 2021 2022
- New Faculty Orientation, 2019 2023
- Green Zone Training (Military Diversity Training), 2019 2021
- Safe Space Training (LGBTQIA+ Diversity Training), 2018 2022
- Orientation Leader Training, 2017 2020
- Mental Health Awareness & Response, Faculty/Staff/Student Workers, 2015 2022

## **Community Engagements:**

- Podcast Interview, Education Checkup: LSUS with Angie Pellerin (\$2 E31), KTBS, April 2024
- Radio Guest (multiple episodes), "Strategies for Living with David McMillian," KEEL, 2021–2022
- Guest Speaker, "It's Not Just Physical," Domestic Violence Awareness, Project Celebration (Zoom), Oct. 2021
- Burnout: A Public Health Crisis, Public Relations Association of Northwest Louisiana, Oct. 2021
- The Science of Biofeedback, NWLA Counseling Association, March 2021
- TV Interview, Mental Health Bill Increasing Access to College Students, KTBS, February 2021
- TV Interview, LSUS initiative to take stigma out of students receiving mental health services, KTBS, Jan. 2021
- Radio Guest, "The Mental Health Impact of COVID-19," Red River Radio's "Health Matters," June 2020
- Radio Guest, "Happy & Healthy Goals in 2020," Red River Radio's "Health Matters," January 2020
- Burnout Risk & Prevention for Mental Health Professionals, NWLA Counseling Association, August 2019
- Enrichment Workshop Facilitator (multiple topics), Shreveport Green/ShreveCorps, June 2018 June 2022
- TV Interview, Special Report Connecting Guns & Domestic Violence, KSLA, Summer 2018
- Radio Guest, Sexual Assault Live Studio Panel, Red River Radio's "Health Matters," April 2017
- Co-Facilitator for Yoga Demonstration, City of Shreveport Annual Health Fairs, Oct. 2014/Oct. 2015

#### National Engagements:

Panelist, "Making the Case, Sharing the Outcomes: Institutional Strategies for Student Success and Retention,"
 College Student Inventory (CSI) Case Study Webinar, Ruffalo Noel Levitz, Nov. 2024

## **MEDIA COVERAGE**

LSUS fosters culture of belonging for first-generation students, leading to academic gains and better outcomes,
 The Shreveport Bossier City Advocate, Aug. 2025

- Transforming the Foundational Postsecondary Experience®-LSU Shreveport, Gardner Institute, Jan. 2025
- Boosting Student Success with Meauxmentum Framework (interview contributor), AASCU Telling Our Story Promising Practices series, American Association of State Colleges and Universities, Summer 2024

### **PUBLICATIONS**

- Brightman, D., Locke, K., and Smith, B., editors. <u>Transformation Powered by the Institutional Transformation Assessment (ITA)</u>, <u>Volume 1</u>. Pellerin, A. and Wise, H., authors. "From Insight to Action: LSUS's Data-Driven Transformation to Redefine Student Success." John N. Gardner Institute for Excellence in Higher Education, 2025.
- Pellerin, A. "Elevating First-Generation Students: A New Era of Support and Success at LSUS," FirstGen Forward Blog, November 26, 2024

## CONFERENCE PRESENTATIONS

- Pellerin, A., Smith, B., Wise, H. "Closing Gaps, Opening Futures: How LSUS Used Gardner's Transformation Approach to Integrate Curriculum, Advising, and Career Readiness." AAC&U Conference on Learning and Student Success (CLASS), Tucson, AZ., April 2026 (upcoming).
- Keller, P. (Moderator), Girardot, S. and Pellerin, A. (Panel Members). "Scaling Peer Learning & High-Impact Practices to Meet Higher Ed's Challenges." SACSCOC Annual Meeting, Nashville, Tennessee, December 2025.
- Pellerin, A., Smith, B., Wise, H. "From Collaboration to Change: Using National Partnerships to Build a Data-Informed, Equity-Focused QEP," Complete College America Annual Convening, Baltimore, Maryland, November 2025.
- DiRoma, T., Pellerin, A. "Translating Tutoring Data into a Student Success Strategy," (Innovation Exhibition)
   Complete College America Annual Convening, Baltimore, Maryland, November 2025.
- DiRoma, T., Pellerin, A. "Every Student, Every Course: High-Impact Academic Support at LSU Shreveport,"
   Complete College America Annual Convening, Baltimore, Maryland, November 2025.
- Pellerin, A. "Safe, Seen, Supported: Neurobiology, Belonging, and Humanistic Approaches to Supporting First-Year Students," Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Higher Education, Chicago, Illinois, October 2025.
- Pellerin, A., Wise, H. "Bridging the Equity Gap: From Data to Action in the First College Year and Gateway Courses," Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Higher Education, Chicago, Illinois, October 2025.
- Pellerin, A., Smith, B., Williams, F. "Data-Driven Decision-Making in Course Redesign," Meauxmentum Summit 2025, Louisiana Board of Regents, Lafayette, Louisiana, April 2025.
- Keller, P., Kuh, G., Pellerin, A. "Rev Up Student Success: Unleashing High-Impact Practices to Bolster Student Connection." SACSCOC Annual Meeting, Austin, Texas., December 2024.
- Pellerin, A., Wise, H. "Creating a Structure for Empowering Transformation." Complete College America Annual Convening, Indianapolis, Indiana, November 2024.
- Haydel, N., Pellerin, A., Smith, B., Wise, H. "Gaining Meauxmentum: Organizational Collaboration to Transform Student Success in Louisiana." Complete College America Annual Convening, Indianapolis, Indiana, November 2024.
- Haydel, N., Pellerin, A., Smith, B., Wise, H. "Gaining Meauxmentum: Organizational Collaboration to Transform Student Success in Louisiana." Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Higher Education, Pittsburgh, Pennsylvania, October 2024.
- Miles, C., Pellerin, A., Winningham, B., Wise, H. "Empowering First-Year Success: Redesigning the Student Experience." Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Higher Education, Pittsburgh, Pennsylvania, October 2024.

Pellerin, A., Wise, H. "Transformation Roundtable" (facilitated discussion), Transformation Community of Practice Pre-Conference Workshop. Symposium on Transforming the Foundational Postsecondary Experience, John N. Gardner Institute for Excellence in Higher Education, Pittsburgh, Pennsylvania, October 2024.

- Grim, J., Elston, D. (moderator), Montenegro-Spencer, D., Pellerin, A. (panel members). "Intentionally Embedding Equity in Transformation" (Institutional Leaders Equity Panel). Higher Endeavor Ecosystem Spring 2024 Convening, Bill & Melinda Gates Foundation, Chicago, Illinois, May 2024.
- Carpenter, H., Dolch, N., Mirabella, R., Pellerin, A. "Looking Forward: Living with Disaster Fatigue." Nonprofit Crisis Management: What We Have Learned & Where Do We Go from Here? Louisiana Alliance for Non-Profits (LANA) Virtual Educational Symposia, December 2021.
- **Pellerin**, **A**. "Alternative Holistic Therapy Methods for Treating Trauma." Therapeutic Interventions for Juvenile Services for Caddo Parish, Louisiana State University Shreveport, Shreveport, Louisiana, June 2018.
- Pellerin, A. "Battling Burnout in Higher Education." Breakout Session Facilitator. Louisiana Association of Student Financial Aid Administrators (LASFAA) Fall Conference, Bossier City, Louisiana, October 2017.
- Pellerin, A. "Relax, Refresh, Recharge." Keynote Speaker. Louisiana Association of Student Financial Aid Administrators (LASFAA) Fall Conference, Bossier City, Louisiana, October 2017.
- Pellerin, A. "Integrating Feminist, Narrative, and Exercise Therapies in Group Psychotherapy with Female Trauma Survivors," Louisiana Counseling Association (LCA) Annual Conference, Baton Rouge, Louisiana, September 2015.

# **UNIVERSITY AWARDS & RECOGNITIONS**

- First Gen Success Award, LSU Shreveport, Nov. 2024
- Honorary Initiate, Alpha Lambda Delta (ALD) Honor Society for First-Year Academic Success, April 2024
- Faculty Initiate, Tri-Alpha National Honor Society for First-Generation College Students, Nov. 2023
- 2021 Outstanding Service Award, LSU Shreveport, December 2021
- 2021 Distinguished Alumna Award, LSU Shreveport Alumni Association, June 2021
- 2020-2021 Outstanding Student Organization Advisor of the Year (Active Minds), LSU Shreveport, April 2021

## PROFESSIONAL DEVELOPMENT

## **Higher Education Conferences & Organization Involvement:**

- John N. Gardner Institute for Excellence in Higher Education
  - Symposium on Transforming the Foundational Postsecondary Experience:
    - June 2023 (Asheville, NC), Oct. 2024 (Pittsburgh, PA), Oct. 2025 (Chicago, IL)
  - ➤ Transforming the Foundational Postsecondary Experience TM project, Summer 2023 Present
    - Gateways to Completion (G2C), Spring 2026 Present
    - Advising Redesign, Fall 2025 Present
    - Academy on the First College Year, Fall 2024
    - Transformation Community of Practice, Summer 2024 Present
    - Equity in Retention Academy (Team Lead), Spring 2024
    - LSUS Strategy Session, Mar. 2024
    - LSUS Sensemaking Session, Jan. 2024
    - Leadership Academy, Fall 2023 Spring 2024
- Complete College America (CCA)
  - Conferences
    - Next: The 2025 CCA Annual Convening (Baltimore, MD), Nov. 2025
    - All In: The 2024 CCA Annual Convening (Indianapolis, IN), Nov. 2024
    - From Data to Action: CCA 2025 Data Days, for Accelerator leads (Denver, CO), July 2025
    - From Data to Decisions: CCA 2024 Data Days, for Accelerator leads (Detroit, MI), May 2024
  - Complete College Accelerator project, Fall 2023 Present
    - Power BI Dashboard Workshop Series, Fall 2025

- Student Journey Mapping Workshop (virtual), T3 Advisory, July 2025
- LSUS Data Days, LSU Shreveport, May 2025
- Flexible Learning Environments for Improved Student Success, APLU/Every Learner Everywhere, Spring/Summer 2025
- Advising Community of Practice, Louisiana Cohort/Advising Success Network, Mar.-Dec. 2025
- 4-Year Pathways cohort, Univ. of Pittsburgh, Oct. 2024 July 2025
- State Data Days, Louisiana Cohort (Alexandria, LA), Sep. 2024
- Embedding Purpose First into the First-Year Experience (4-wk course), Summer 2024
- Southern Association of Colleges & Schools Commission on Colleges (SACSCOC)
  - SACSCOC Annual Meeting: Dec. 2022 (Atlanta, GA), Dec. 2023 (Orlando, FL), Dec. 2024 (Austin, TX), Dec. 2025 (Nashville, TN)
  - SACSCOC Summer Institute: July 2024 (New Orleans, LA)
- Louisiana Board of Regents
  - Meauxmentum Louisiana Higher Education Summit: Feb. 2023, Feb. 2024, Apr. 2025, Feb. 2026
  - Mindset Academy: Apr. 2023
  - Advising Academy: Nov. 2022
- National Resource Center for the First-Year Experience and Students in Transition
  - Annual Conference on the First-Year Experience: Feb. 2023 (Los Angeles), Feb. 2025 (New Orleans)
  - 2024 FYE Conference Proposal Reviewer: Fall 2023, Fall 2024, Fall 2025
- Student Affairs Administrators in Higher Education (NASPA)
  - 2025 NASPA AVP Symposium: Jan. 2025 (Columbus, OH)
  - NASPA member: 2018-present
- Consortium for Student Retention Data Exchange (CSRDE)
  - National Symposium on Student Retention (NSSR): Oct. 2023 (New Orleans, LA)
- American College Counseling Association (ACCA)
  - ACCA Annual Conference: Feb. 2019 (San Diego, CA)
  - > ACCA member: 2017-2022
- Louisiana Higher Education Coalition (LaHEC)
  - LaHEC Annual Professional Development Summit: 2016, 2020, 2021, 2022

## **Higher Education Trainings:**

- NACE Faculty & Staff Fellows Training, National Association of Colleges & Employers (NACE), Fall 2025
- Proving and Improving: Foundations of First-Year Assessment, National Resource Center, Summer 2023
- Applying & Leading Assessment in Student Affairs, Student Affairs Assessment Leaders (SAAL), 2022
- Peer Education Advisors Academy, Student Affairs Administrators in Higher Education (NASPA), 2022
- TIPS University Train-the-Trainer (alcohol misuse prevention), Health Communications, 2021
- Certified Peer Educator (CPE) Train-the-Trainer Course, Student Affairs Administrators in Higher Education (NASPA), 2019
- Appreciative Advising Course, Office of Appreciative Education, Florida Atlantic University, 2019
- Safe Space Facilitator Training, LSU Office of Multicultural Affairs, 2018
- Cert. of Counseling Competencies: College & Career Readiness for LGBTQ Youth (6 hrs), American Counseling Association (ACA), 2018

## **Wellness Trainings:**

- Chakra Energetics: Awakening the Light Within (19hrs), Sacred Centers, Nov. 2023
- Chakra Energetics: Into the Subtle Realm/102: Energy Awareness (9.5hrs), Sacred Centers, Oct. 2022
- Professional Training Program in Mind-Body Medicine, Center for Mind-Body Medicine, Sep. 2022
- Emotions Education 101™ Train-the-Trainer Course, Change Triangle LLC, 2022

- Counselor Supervisor Training (25 hrs), University of Holy Cross (NOLA), 2020
- Telehealth for Mental Health Professionals: 2-Day Distance Therapy Training (12.5 hrs), PESI, 2020
- Certificate in Emotionally Focused Therapy (12 hrs), PESI, 2019
- SMART Recovery Facilitator Training, SMART (Self-Management & Recovery Training), 2016
- Yoga Teacher Training: Level 1 Foundations (16 hrs), YogaFit, 2016

## **Wellness Certifications:**

- Usui Holy Fire® Reiki Levels I & II, Moonhand Healing, LLC/Int'l Center for Reiki Training (ICRT), July 2022
- Biofeedback Clinical Certification for Stress, Anxiety, and Self-Regulation, HeartMath, Jan. 2021

## **PROFESSIONAL LICENSURES**

- Licensed Professional Counselor (LPC), Louisiana LPC Board, LC#6751, Expires 06/30/2026
- Board-Approved LPC Supervisor, (LPC-S), Louisiana LPC Board, effective September 2021