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| Dedicated professor, researcher, and academic program director with extensive experience and |

passion for nonprofit and philanthropic studies, capacity building, community engagement, and equitable talent development.

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| * Strategic Initiatives & Planning * Community Engagement * Curriculum Development * Budget Administration * Accreditation Reporting | * Talent Development * Academic Program Management * Marketing & Social Media * Social Justice Orientation | * Nonprofit Program Management * Fundraising * Student Relations * Partnership Building |

**Education**

* Doctor of Philosophy (PhD) in Leadership Studies, University of San Diego, 2011. Emphasis: Nonprofit Leadership and Management. Dissertation Title: *Experiential Education Approaches in Nonprofit Management and Leadership Education: An Examination of Master's Degree Programs Associated with the Nonprofit Academic Centers Council (NACC).* Dr. Robert Donmoyer, Chair., Dr. Mary McDonald, and Dr. Roseanne Mirabella, committee members.
* Master of Management in Nonprofit Administration (MMNA), North Park University, Chicago, IL, 2003.
* Bachelor of Science in Business Administration (BS), San Diego State University, San Diego, CA, 2001.
* Certificate in Nonprofit Management, Nonprofit Leadership Alliance (American Humanics), San Diego State University, San Diego, CA, 2001.
* Associate Degree in Arts (AA), Associate Degree in Sciences (AS), Cottey College, Nevada, MO, 1999.

**WORK HISTORY**

**Academic and Professional Positions**

**Louisiana State University, Shreveport 8/2021-present**

**Director of M.S. in Nonprofit Administration**

**Associate Professor & Norman A. Dolch Super Professor**

Direct and serve as full-time faculty member in M.S. in Nonprofit Administration program. Oversee 6 part-time faculty members and 200+ students.

* Conduct faculty recruitment and administration, and program assessment to ensure compliance with Nonprofit Academic Centers Council Accreditation.
* Perform research and support outreach endeavors in the Institute for Nonprofit Administration and Research.

**Notre Dame of Maryland University 8/2016 – 5/2021**

**Director of Nonprofit and Philanthropy Programs** (8/2016 – 5/2021),

**Associate Professor** (7/2019 – 5/2021), **Assistant Professor** (8/2016 – 6/2019)

Connected students to opportunities with the Nu Lambda Mu nonprofit and philanthropic studies academic honor society. Ensured the Master of Arts in Nonprofit Management curriculum and program learning objectives adhered to the Nonprofit Academic Centers Council guidelines for improved student learning outcomes.

* Recruited and oversaw adjuncts in nonprofit and philanthropy programs.
* Established a program for fundraisers in the region to acquire certification and a master's degree in Philanthropy.

**Department Chair** (7/2018 – 8/2020)

Oversaw daily functions and long-term strategy for 12 undergraduate and graduate programs within the Business and Economics Department. Adapted department budget and staff schedule to meet continually changing faculty and student needs. Navigated the departmental strategic planning process with limited capacity and resources. Recruited and managed the performance of 6 full-time faculty and approximately 20 adjuncts and department assistants.

* Co-founded an Advisory Board for the Business and Economics department to improve community and student connections.
* Formed academic program partnerships with the United Way of Central Maryland and Catholic Charities of Baltimore to expand leadership capacity.
* Ensured compliance with Accreditation Council for Business Schools and Programs standards with annual assessment reporting.

**Grand Valley State University**, **Assistant Professor** **1/2012 - 5/2016**

Served as a full-time, tenure-track faculty member for the School of Public, Nonprofit, and Health Administration. Developed curriculum and instructed courses in the Master of Public Administration [NASPAA accredited], Master of Philanthropy and Nonprofit Leadership, and Bachelor of Arts in Public and Nonprofit Administration programs.

* Contributed to university, college, and school committees to improve student and faculty relations.
* Created and implemented a marketing and social media plan as a chair of the external relations committee.

**University of San Diego 9/2007 - 6/2011**

**Research Associate** (6/2010 – 6/2011), **Research Assistant** (9/2007 – 5/2010)

Administered research studies in the Caster Family Center for Nonprofit & Philanthropic Research, a center dedicated to educating leaders and advancing the nonprofit and philanthropic community.

* Secured a $50,000 Kellogg Action lab grant to fund research and evaluation efforts of a national initiative to promote careers in nonprofit organizations.
* Obtained funding and partnership from Nonprofit HR to conduct the national 2010 and 2011 Nonprofit Employment Trends Survey and organized HR symposiums for San Diego-area nonprofits to learn about the results of the Nonprofit Employment Trends Survey.
* Performed audit of Nonprofit Leadership & Management master's degree program, surveyed alumni and local organizations about the impact of students' applied projects.

**Nonprofit Management Employee Alternatives**, **Independent Consultant** **3/2003 - present**

Initiate multiple research projects and studies to evaluate various programs. Advise on strategic initiatives, curriculum plans, and business plans.

* Led a feasibility study for Professional Doctorate in Philanthropy at the Lilly Family School of Philanthropy.
* Designed curriculum for a non-credit, nonprofit finance certification for Rice University.
* Crafted business plan, curriculum plan, development plan, and board member recruitment for certificate in Social Sector Leadership at John F. Kennedy University.
* Built freelance blog on nonprofit leadership with over 1,500 unique monthly visitors and featured in the Chronicle of Philanthropy, Philanthropy Journal, and Philanthropy News Digest.
* Garnered over 4,000 Twitter followers through providing social media coverage at national nonprofit conferences.

**Additional Experience**

**Aspiration**, Assistant Director

**Low-Income Families' Empowerment Through Education**, Operations Manager

**Awards and Honors**

* President's Award for Meritorious Service, Notre Dame of Maryland University. (September 2017).
* Faculty/Staff Community Service-Learning Award, Michigan Campus Compact. (February 2014).
* Mawby Faculty Fellowship, Johnson Center on Philanthropy. (August 2012-July 2013).
* Emerging Scholar Award, Association for Research on Nonprofit Organizations and Voluntary Action. (November 2010).
* Viterbi Family Doctoral Fellowship, University of San Diego. (September 2008).

**SCHOLARSHIP**

**Selected Contracts and Grants**

* Carpenter, H. (Principal), "Pangborn Award," Sponsored by the Committee for Faculty Research and Development, Notre Dame of Maryland University, $1,200 (July 10, 2019-July 13, 2019).
* Carpenter, H. (Principal), "Pangborn Award," Sponsored by the Committee for Faculty Research and Development, Notre Dame of Maryland University, $1,200 (November 14, 2018-November 17, 2018).
* Carpenter, H. (Principal), "Pangborn Award," Sponsored by the Committee for Faculty Research and Development, Notre Dame of Maryland University, $966.10. (November 16, 2017-November 18, 2017).
* Carpenter, H. (Principal), "Faculty Research in Aid Grant," Sponsored by Center for Scholarly and Creative Excellence, Grand Valley State University, $3,000.00. (April 1, 2014 - March 31, 2015).
* Carpenter, H. (Principal), "Faculty Scholarly Dissemination Grant," Sponsored by Center for Scholarly and Creative Excellence, Grand Valley State University, $750.00. (July 10, 2012 - July 13, 2012).

**Selected Contracts and Grants Cont.**

* Carpenter, H. (Principal), "Nonprofit Careers Month," Sponsored by Kellogg Action Lab, $50,000.00. (January 2009 - December 2009).
* Carpenter, H. (Supporting), "Jeanette and Jerome Cohen Research Grant," Sponsored by American Humanics, Other, $5,000.00. (September 2008 - May 2009).

**Intellectual Contributions**

*In progress*

* Dolch, N., Carpenter, H., Taylor, M., Petrescu, C., Mendel, S., Goodman, H. (Working paper). "Ten years a retrospect: A content analysis of the Journal of Nonprofit Education and Leadership."
* Carpenter, H. (Invited chapter) "Assessing Nonprofit Academic Programs: A More Inclusive Approach." In W. Brown & M. Hale (Eds.). Preparing Leaders of Nonprofit Organizations: Routledge.
* Mirabella, R., & Carpenter, H. (Invited chapter). "The impact of globalization on nonprofit management education pedagogy and curriculum: Changes to diversity and solidarity."
* Nelson, E., Gillespie, E. & Carpenter, H. (Working paper). "Career choices in grantmaking organizations: Continuation of right place, right time, or intentional choice?"
* McNutt, J., & Carpenter, H. (Working Paper) "Data science inclusion in nonprofit management education."
* Furneaux, C., Carpenter, H., Tooley, S. (Revise and Resubmit to NVSQ). "Skills needed by nonprofit managers: A systematic review."
* Carpenter, H. (Working paper). "Validating a talent management process."
* Dolch, N., Mirabella, R., Carpenter, H., Wise, H. (2020). Series Editors. *Sagamore Nonprofit Studies Book Series.* Sagamore Press. Lead Editor, Nonprofit Financial Management Textbook & Nonprofit Public Relations Textbook.

**Intellectual Contributions**

*Published*

* Mirabella, R., Carpenter, H., Dolch, N. Wise, H., Hoffman, T. (July 2020). Nonprofit Crisis Management: Response to COVID:19 *Sagamore Nonprofit Studies Book Series.* Sagamore Press.
* Bezboruah, K. & Carpenter, H. (April 2020) (Eds. & Chapter Contributors). *Teaching Nonprofit Management Textbook.* Edward Elgar Publishing. (Peer Reviewed).
* Carpenter, H. (2017). Philanthropy: Evidence in Favor of a Profession. *Foundation Review.* 9(4). *65-75.*

**Intellectual Contributions Cont.**

* Lake, D., Mileva, G., Carpenter, H. L., Carr, D., Lancaster, P., Yarbrough, T. (2017). Shifting Engagement Efforts Through Disciplinary Departments: A Mistake or a Starting Point? A Cross-Institutional, Multi-Department Analysis. *Journal of Higher Education Outreach and Engagement*. 21(3), pp. 135-164.
* Carpenter H. (2017). Talent Management. Eds. Word and Sowa. *The Nonprofit Human Resource Management Handbook: From Theory to Practice.* Taylor & Francis*. 8.* pp. 122-141.
* Carpenter, H. (2017). Curriculum Mapping Models and other Processes that Might Work for Nonprofit and Philanthropy Accreditation. *Journal of Nonprofit Education and Leadership*. V7(SI1). 111-117.
* Carpenter, H. (2017). Teaching and Training in Nonprofit Organizations. Ed. Ali Farazmand. *Global Encyclopedia of Public Administration, Public Policy, and Governance.* Springer.
* Carpenter, H. (2016). Perceptions for a Professional Doctorate in Philanthropy Program. *Journal of Nonprofit Education and Leadership. 6(*3). 224-242.
* Carpenter, H., Qualls, T. (2015). The Talent Development Platform: Putting People First in Social Change Organizations (pp. 600) San Francisco: Jossey-Bass.
* Carpenter, H., Adler, S. (2015) Peer-to-Peer Fundraising Success: PAWS With A Cause. In Hugo Asencio, Rui Sun (Eds.). *Cases on Strategic Social Media Utilization in the Nonprofit Sector.* Hershey, Pennsylvania: IGI Global.
* Carpenter, H. (2014). A Look at Experiential Education in Nonprofit-Focused Graduate Degree Programs. *Journal of Nonprofit Education and Leadership, 4*(2), 114-138.
* Carpenter, H., Selimyan, G. (2014). 2014 Professional Development Needs Assessment: A Profile of the Most Urgent Professional Development Needs of Council on Foundations. Report for the Council on Foundations.
* Carpenter, H., Beck, D., Choi, I. (2013). ARNOVA Professional Development Needs Assessment. Report for the Association for Research on Nonprofit Organizations and Voluntary Action.
* Carpenter, H., Clarke, A., Gregg, R. (2013). 2013 Nonprofit Needs Assessment: A Profile of Michigan's Most Urgent Professional Development Needs. Report for the Johnson Center on Philanthropy.
* Ronquillo, J. C., Hein, W. E., Carpenter, H. (2013). Reviewing the literature on leadership in nonprofit organizations. In Ronald J. Burke, Cary L. Cooper (Eds.), *Human Resource Management In The Nonprofit Sector: Passion, Purpose, and Professionalism*. Northampton, MA: Edward Elgar Publishing.

**Intellectual Contributions Cont.**

* Word, J., Carpenter, H. (2013). The New Public Service? Applying Public Service Motivation Model to Understanding the Motivation of Nonprofit Employees. *Public Personnel Management (IPMA-HR), 42*(315-336).
* Altman, S., Carpenter, H., Deitrick, L., Strom, S. A., Van Horn, T. (2012). Impact of the Nonprofit Leadership Alliance, an Undergraduate Competency-Based Nonprofit Program, on Alumni Career Paths. Journal of Nonprofit Education and Leadership, 2(3), 123-139.
* Carpenter, H. (2011). Leadership in nonprofit organizations, Leading new technology innovation. In Kathy Agard (Ed.), *Leadership in nonprofit organizations*. Thousand Oaks, California: Sage.
* Carpenter, H. (2011). How we could measure community impact of nonprofit graduate students' service- learning projects: Lessons from the literature. Journal of Public Affairs Education, 17(1), 115-131.
* Carpenter, H., Krist, P. (2010). Practice makes perfect: A study of the impact and use of nonprofit master's students' applied projects on nonprofit organizations in the San Diego region. Journal of Nonprofit Education and Leadership.

**Book Reviews**

* Carpenter, H. (2013). Review of the book Advancing Nonprofit Stewardship Through Self-Regulation: Translating Principles into Practice, by Christopher Corbett. *Journal of Nonprofit Education and Leadership* 3.
* Carpenter, H. (2011). Review of the book The Networked Nonprofit: Connecting with Social Media to Drive Change, by Beth Kanter, Allison Fine. *Nonprofit and Voluntary Sector Quarterly* 40.

**Media/Blog Contributions**

* Nonprofit Academic Centers Council Newsletter (2017-present)
  + <http://www.nonprofit-academic-centers-council.org/news/>
* Maryland Nonprofits
  + Talent Mapping to Increase Staff Satisfaction and Reduce Turnover <http://marylandnonprofits.org/Articles/tabid/1110/ID/576/Talent-Mapping-to-Increase-Staff-Satisfaction-and-Reduce-Turnover.aspx>
* Philanthropy Journal (2015-2016)
  + Creating Job Descriptions that Work for You <https://pj.news.chass.ncsu.edu/2015/08/03/creating-job-descriptions-that-work-for-you/>
* Johnson Center for Philanthropy Blog (2012-2015)
  + Take Time to Stop and Smell the Benefits of Employee Training and Development <http://johnsoncenter.org/take-time-to-stop-and-smell-the-benefits-of-employee-training-and-development/>
* Nonprofit Quarterly Newswire (2012)
  + <https://nonprofitquarterly.org/author/heathercarpenter/>

**Academic Presentations**

* Colloquy, Dolch, N., Carpenter, H., Taylor, M., Mendel, S., Goodman, H., Petrescu, C., Mirabella, R., Mendel, S., Logan, A., Ricke-Kiely, T. “Do Pedagogical Approaches Prepare Students to Re-shape the Sector: A Review of JNEL’s Publications.” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Virtual. (November 13, 2020).
* Paper Panel, Mirabella, R., Carpenter, H., “Globalization of the Nonprofit World Through Neocolonial Education.” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Virtual. (November 13, 2020).
* Paper Panel, Nelson, E., Gillespi, E., Carpenter, H., “Career Choices in Grantmaking Organizations: Continuation of Right place, right time? – Or Intentional Choice?” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Virtual. (November 12, 2020).
* Colloquy, Carpenter, H., Logan, A., Hale, M., Ashcraft, R., "NACC Curricular Guidelines, 2019 Updates and Revisions." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, San Diego, CA. (November 21, 2019).
* Paper Panel, "Nonprofit Advocacy and Activism in the Data Science World: New Methods and Applications." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, San Diego, CA. (November 22, 2019).
* Paper, Furneaux, C., Carpenter, H., Tooley, S., "Skills Needed by Nonprofit Managers: A Systematic Review." Nonprofit Academic Centers Council Bi-Annual Conference, London, U.K. (July 12, 2019).
* Paper, Carpenter, H. "Data Science Inclusion in Nonprofit Management Education." Nonprofit Academic Centers Council Bi-Annual Conference, London, U.K. (July 12, 2019).
* Paper, Carpenter, H. "Validating a Talent Management Process." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Austin, TX. (November 18, 2018).
* Colloquy, "Action Research in Integrating Diversity and Inclusion in Nonprofit Education: Lessons from the Trenches." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Austin, TX. (November 18, 2018).
* Paper, Carpenter, H. "Multi-Institution Engaged Department Initiative Final-Project Report." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Grand Rapids, MI (November 16, 2017).
* Paper, Carpenter, H. "Teaching Nonprofit Finance Through a Semester-Long Case Study on a Real Nonprofit Organization." Nonprofit Academic Centers Council Biennial Conference, Indianapolis, IN. (August 1, 2017).

**Academic Presentations Cont.**

* Colloquy, Carpenter, H., & Dolch, N., "How to Publish a Case Study in an Academic Journal: Formats and Processes." Nonprofit Academic Centers Council Biennial Conference, Indianapolis, IN. (August 1, 2017).
* Teaching Presentation, Carpenter, H., Calhoun, D., Engaging with Employers through Collaborative Applied-learning Projects: Creating a Multi-Beneficial Experience. Accreditation Council for Business Schools and Programs Annual Conference, Anaheim, CA. (June 24, 2017).
* Paper, Carpenter, H., "Multi-Institution Engaged Department Initiative Mid-Project Report." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Washington, DC (November 20, 2016).
* Paper, Carpenter, H. "Curriculum mapping models and other processes that might work for nonprofit and philanthropy accreditation." Nonprofit Academic Centers Council Accreditation Institute, College Station, TX. (July 15, 2016).
* Paper, Carpenter, H., "Multi-Institution Engaged Department Initiative." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Chicago, IL. (November 19, 2015).
* Colloquy, Calebrese, T., Carpenter, H., Lam, M., Mook, L. "Financial Management Pedagogies: From Case Studies, Matrix Maps, to Social Accounting." Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Chicago, IL. (November 20, 2015).
* Paper, Carpenter, H., "The Need, Development and Support for a Professional Doctorate in Philanthropy," Nonprofit Academic Centers Council Biennial Conference, Chicago, IL. (July 14, 2015).
* Plenary Session, Alaimo, S., Carpenter, H., Feit, M., Hale, K. "In Context, Translating NACC Curricular Guidelines into Meaningful Measures of Student Learning for Our Programs," Nonprofit Academic Centers Council Biennial Conference, Chicago, IL. (July 15, 2015).
* Paper, Carpenter, H., Selimyan, G., Johnson, J., "Comparing and Contrasting the Professional Development Needs of Those Employed in Nonprofit and Grantmaking Organizations," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Denver, CO. (November 20, 2014).
* Colloquy, Carpenter, H., Schlatterman, A., Hunt, K., Edwards, V., "Innovative Methods for Teaching Nonprofit Management," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Denver, CO. (November 20, 2014).

* Colloquy, Carpenter, H., Hale, K., Feldheim, M. A., Irvin, R., "Continuing the Dialogue: The Love/Hate Competency Conversation," Network on Schools in Public Affairs and Public Administration Annual Conference, Albuquerque, NM. (November 5, 2014).

**Academic Presentations Cont.**

* Paper, Carpenter, H., DeJonge, D., "Current Financial Challenges for Charitable Organizations: Weathering Fiscal and Economic Storms," ABFM Annual Conference, Grand Rapids, MI. (October 2, 2014).
* Poster, Carpenter, H., Choi, I., "Connections and Overlap between Capacity Building Measures, Nonprofit Management Competencies and Training Needs of Nonprofit Managers," 2014 Big Data Conference, GVSU, Allendale, MI. (April 25, 2014).
* Colloquy, Carpenter, H., Aday, T., Weeks, A., "Teaching Nonprofit Management Practices Using Social Media," MPAC Conference, Fort Wayne, IN. (April 3, 2014).
* Colloquy, Carpenter, H., Beck, D., Bushouse, B., "Community-Based Education Inside the Classroom Setting: Best Practices and Real Life Examples," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Hartford, CT. (November 21, 2013).
* Paper, Carpenter, H., Tykhenko, O., "Professional Doctorate in Nonprofit Management and Philanthropy: Is There a Need?" Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Hartford, CT. (November 21, 2013).
* Colloquy, Carpenter, H., Edwards, J. H., Jones, J. A., "Technology Tools in the Classroom: Learning, Access and Implementation," Nonprofit Academic Centers Council Biennial, Chicago, IL. (July 12, 2013).
* Colloquy, Hager, M., Carpenter, H., Bushouse, B., "Building a Career in Academia – Early Stages," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis, Indiana. (November 15, 2012).
* Colloquy, Jelier, R. W., Carpenter, H., Saitgalina, M., "Managing Growth and Change and Enhancing Service-learning within Multifaceted Schools of Public Administration - Track II," National Association of Schools of Public Affairs and Administration Annual Conference, Austin, Texas. (October 19, 2012).
* Paper, Carpenter, H., "An exploratory study about the creation, administration, and evaluation of study abroad courses at one regional university in the Midwest," International Society for Third Sector Research Conference, Siena, Italy. (July 13, 2012).
* Oral Presentation, Carpenter, H., "Teaching Experiential Education in Graduate Level Courses: Approaches and Best Practices," The 4th Annual Scholarship of Teaching and Learning Academy, Grand Valley State University, Grand Rapids, MI. (May 21, 2012).
* Colloquy, Dill, A., Bies, A., Chetkovich, C., Carpenter, H., "New forms of citizenship movements," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Toronto, ON. (November 17, 2011).

**Academic Presentations Cont.**

* Paper, Hoffman, H., Carpenter, H., "Exploring student-organization interaction during experiential learning projects," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Toronto, ON. (November 15, 2011).
* Paper, Carpenter, H., "Experiential Education in Nonprofit Education," Nonprofit Academic Centers Council Benchmark 3.5 Conference, San Diego, California. (March 25, 2011).
* Colloquy, Carpenter, H., Luffborough, D., Anderson, F., "Ph.D. programs that offer specializations in nonprofit/philanthropic studies: Perspectives from Ph.D. students." Nonprofit Academic Centers Council Benchmark 3.5 Conference, San Diego, California. (March 24, 2011).
* Colloquy, Ronquillo, J., Carpenter, H., Beck, D., Peyton-Roberts, T., "ARNOVA 2.0: Social media for social good," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Alexandria, Virginia. (November 19, 2010).
* Paper, Word, J., Carpenter, H., "The new public service? Applying public service motivation to nonprofit employees," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Alexandria, Virginia. (November 19, 2010).
* Paper, Carpenter, H., Libby, P., "Applied projects assessment report," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Cleveland, Ohio. (November 19, 2009).
* Poster, Carpenter, H., "People's perceptions of nonprofit careers," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Cleveland, Ohio. (November 19, 2009).
* Paper, Altman, S., Carpenter, H., Deitrick, L., Strom, S., VanHorn, T., "Professional education for the nonprofit sector: American Humanics alumni speak out.," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Philadelphia, Pennsylvania. (November 21, 2008).
* Paper, Carpenter, H., "The nonprofit congress as a new social movement," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Philadelphia, Pennsylvania. (November 21, 2008).
* Oral Presentation, Carpenter, H., Bies, A., Boyd, T., "The impact of nonprofit academic programs on the practice of nonprofit leadership and management," Academy of Management Annual Conference, Anaheim, California. (August 8, 2008).
* Oral Presentation, Carpenter, H., Mesch, D., Barbeito, C., "Building human resource (HR) management capacity within nonprofits: A discussion of research and practice," Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Atlanta, Georgia. (November 12, 2007).

**Editorial Activity**

* Carpenter, H., & Logan, A. (2018). Papers from the 2017 NACC Conference. *Journal of Nonprofit Education and Leadership*. 8.4.
* Associate Editor of Case Studies: Journal of Nonprofit Education and Leadership
* Journal Article Peer Reviewer: Public Personnel Management, Voluntas, Journal of Public and Nonprofit Affairs, Journal of Public Affairs Education, Nonprofit Management and Leadership,

Nonprofit and Voluntary Sector Quarterly, Social Science Computer Review (SSCR), Journal of Nonprofit Education and Leadership

**TEACHING & COURSE DEVELOPMENT**

**Credit Instruction**

* Notre Dame of Maryland University (September 2016-present)
  + NPM 531, Nonprofit Financial Management (5 courses)
  + NPM 545, Fundraising and Grantwriting (1 course), put online.
  + NPM 510, Leadership and Organizational Development in Nonprofits (1 course, put online).
  + NPM 502, Introduction to Nonprofit Management (3 courses), created and put online.
  + NPM 501, Strategic Planning for Nonprofits (1 course)
  + BUS 698, Independent Study in Business (1 course)
  + BUS 651/NPM690, Strategic Leadership Capstone (3 courses)
  + BUS 558, Leadership and Leading (1 course)
  + BUS 560/NPM 570, Marketing Management (5 courses)
  + BUS 486, Human Resources Management, put online (2 courses)
  + BUS 483, Integrated Marketing Communications (3 courses)
  + BUS 463, Independent Study in Business (2 courses)
  + BUS 461 Business Practicum (1 course)
  + BUS 432, Advanced Business Policy (1 course)
  + BUS 411/511, Special Topics in Business: Catholic Charities Leadership Institute (2 courses)
  + BUS 310, Professional Communications (5 courses), put online.
  + BUS 302, Principles of Management (5 courses)
* Grand Valley State University (January 2012-May 2016)
  + PA 360, Voluntarism & the Nonprofit Sector (2 courses).
  + PA 376, Personnel Policy & Administration (1 course).
  + PA 380, Special Topics in Public Administration (3 courses).
  + PA 550, Workshop (2 courses).
  + PA 551, Data to Make a Difference Workshop (2 courses), created.
  + PA 552, Leadership to Make a Difference Workshop (1 course), created.
  + PA 612, Human Resources in Organizations (7 courses).
  + PA 661, Nonprofit Management Practices (4 courses), put online.
  + PA 662, Nonprofit Financial Management (9 courses), created and put online.
  + PA 667, Fundraising, created.

**Credit Instruction Cont.**

* Grand Valley State University Cont. (January 2012-May 2016)
  + PA 680, Special Topics in Public Administration (2 courses), created: Strategic Use of Information Technology within Nonprofit Organizations.
  + PA 693, Research Project (1 course).
  + PA 695, Master's Thesis (1 course).
  + PA 699, Directed Readings (4 courses).
* University of San Diego (June 2007-May 2011)
  + EDLD503 Nonprofit Finance (4 courses).
  + EDLD352 Leadership in Youth and Human Service Nonprofit Organizations (1 course) (teaching assistant)

**Non-Credit Instruction**

* ARNOVA Teaching Section Pre-Conference Workshop: Teaching Nonprofit Management (November 11, 2020).
* International Third Sector Research Book Club Webinar Presenter: Nonprofit Crisis Management: Response to COVID-19 (September 25, 2020).
* Women's Leadership Forum. Panelist and Workshop Presenter, Notre Dame of Maryland University, Baltimore MD (March 4, 2020).
* Leadership Workshop Presentation. Renaissance Institute, Notre Dame of Maryland University, Baltimore, MD (October 2, 2019).
* Faculty Lunch and Learn Presentation, Multi-disciplinary Community Engagement Initiative, Notre Dame of Maryland University, (October 26, 2017).
* Talent Development Workshop, Baltimore Business Journal Business Expo, Hunt Valley, MD (May 12, 2017)
* Talent Development Workshop, 2016 Philanthropy Symposium, Sanford Institute of Philanthropy, John F. Kennedy University, Pleasant Hill, CA, 50 participants (November 15, 2016).
* Talent Development Workshop, Maryland Nonprofits Conference, Baltimore, MD, 30 participants (September 29, 2016).
* Build Your Own Momentum Career Development Workshop, YNPN, Washington, DC, 6 participants (April 20, 2016).
* Talent Development Workshop, Nonprofit Center, Seton Hall University, 10 participants (January 20, 2016).
* Talent Development Workshop, Foundation Center, New York, NY, 30 participants (January 19, 2016).
* Talent Development Workshop, Office of Family Assistance, Washington, DC, 25 participants (December 2-3, 2015).
* Talent Development Workshop, Axelson for Nonprofit Management, North Park University, Chicago, IL, 21 participants (November 16, 2015).
* Talent Development Workshop (Brown Bag Lunch), Johnson Center for Philanthropy, Grand Rapids, MI, 20 participants. (September 23, 2015).
* Talent Development Workshop, Nonprofit Center, University of Nevada, Las Vegas, NV, 15 participants. (March 6, 2015).

**Non-Credit Instruction Cont.**

* Nonprofit Leadership Development Seminar, Texas Permian Basin Nonprofit Management Center, Midland, TX, 10 participants. (June 12, 2014).
* Talent Development Workshop Series, Johnson Center for Philanthropy, Grand Rapids, MI, 5 participants. (March 20, May 9, 2014).
* Talent Development Seminar., Michigan Nonprofit Association Super Conference, 20 participants, Grand Rapids, MI. (October 16, 2013).
* Starting a Nonprofit Workshop, Johnson Center for Philanthropy, Grand Rapids, MI, 20 participants. (September 17, 2013).
* Nonprofit Finance Certification, Rice University, Center for Philanthropy and Nonprofit Leadership, Houston, TX. 8 participants. (June 8, 2013 - July 31, 2013).
* Keynote/Plenary Address, Alliance for Nonprofit Management Conference, Grand Rapids, MI. (August 10, 2012).
* Nonprofit Operations Workshop, Johnson Center for Philanthropy, Grand Rapids, MI, 15 participants. (April 27, 2012).
* Starting a Nonprofit Workshop, Johnson Center for Philanthropy, Grand Rapids, MI, 15 participants. (February 24, 2012).

**Directed Student Learning**

* Coached Leadership Practicum, "The Resocialization of Sport." Business and Economics Department, Notre Dame of Maryland University. Advised: Anna Consorte (July 2020-August 2020).
* Directed Individual/Independent Study, "Managing Chronic Illness: Job Accessibility and Employment." Business and Economics Department, Notre Dame of Maryland University. Advised: Maura Leonard (January 2019-May 2019).
* Directed Individual/Independent Study, "Talent Development Plan for the Starfish Foundation. Business and Economics Department," Notre Dame of Maryland University. Advised: Emily Dow (September 2017-December 2017)
* Directed Individual/Independent Study, "Strategic Planning for Nonprofit Organizations: A Program Plan for the Madonna School." Business and Economics Department, Notre Dame of Maryland University. Advised: Megan Lenz (June 2017-August 2017)
* Directed Individual/Independent Study, "A Market analysis of the recruiting efforts of the Business and Economics Department,” Notre Dame of Maryland University. Business and Economics Department, NDMU. (June 2017-August 2017). Advised: Sarah Fetting
* Dissertation Committee Member. "A corporate model: Aligning national nonprofit expectations with regional/local efforts to serve the mission." School of Public Affairs and Administration, Western Michigan University. (June 2015-November 2017). Advised: Emma Powell
* Directed Individual/Independent Study, "Arts and Entrepreneurship: The Need for Collaboration," School of Public, Nonprofit, & Health Administration, Grand Valley State University. (August 2014 - December 2014). Advised: Alaina Clarke
* Directed Individual/Independent Study, "Employment First Advocacy Plan," School of Public, Nonprofit, & Health Administration, Grand Valley State University. (August 2014 - December 2014). Advised: Eva Jensen

**Directed Student Learning Cont.**

* Directed Individual/Independent Study, "Fair Housing 49507 – Impact Assessment on Students," School of Public, Nonprofit, & Health Administration, Grand Valley State University. (January 2014 - April 2014). Advised: Claire Fisher
* Master's Thesis Committee Chair, School of Public, Nonprofit, & Health Administration, Grand Valley State University. (September 2013 - April 2014). Advised: Megan Kruis
* Undergraduate Honors Thesis, "Professional Development Needs Assessment," School of Communications. School of Public, Nonprofit, & Health Administration, Grand Valley State University. (January 2013 - December 2013). Advised: Rachel Gregg
* Directed Individual/Independent Study, "Practices and Qualities of Nonprofit Organizations for Social Change in Urban Education," School of Public, Nonprofit, & Health Administration, Grand Valley State University. (May 2013 - August 2013). Advised: Megan Kruis
* Directed Individual/Independent Study, "Literature Review of Human Trafficking and Sexual Exploitation: Understanding Health Challenges and the Role of NPO's." School of Public, Nonprofit, & Health Administration, Grand Valley State University. (May 2012 - August 2012). Advised: Hilary Schlultz
* Directed Individual/Independent Study, "Lower Grand River Organization of Watersheds - Marketing Plan." School of Public, Nonprofit, & Health Administration, Grand Valley State University. (May 2012 - August 2012). Advised: Kevin Lignell

**SERVICE**

**Committee and Other Service Activities**

* Treasurer, Nonprofit Academic Centers Council (NACC). (October 2020-present).
* Member, Anti-racism Task Force, Notre Dame of Maryland University. (June 2020-May 2021).
* Member, Strategic Planning Committee Notre Dame of Maryland University, Goal 5: Enrich SSND Charism and Life-long Community Engagement. (January 2020-May, 2020).
* Member, Faculty Handbook Committee, Notre Dame of Maryland University. (April 2019-May 2020).
* Member, Faculty Salary and Benefits Committee, Notre Dame of Maryland University. (September 2018-May 2020, Committee Chair September 2019-May 2020).
* Ambassador, Leap of Reason Community. (June 2018-present).
* External Reviewer, Cleveland State University's MA in Nonprofit Management Program. (March 2018).
* Board Member, Nonprofit Academic Centers Council (NACC). (November 2017-present).
* Member, Scaffolding Committee, Campus Ministry and Service, NDMU. (September 2017-May 2018).
* Member, Senior Advisory Group for Engagement, Campus Compact Mid-Atlantic. (May 2017-May 2018).
* Volunteer, WOW Festival Baltimore Marketing Committee, Notre Dame of Maryland University (April 2018).
* Network Ambassador, Network Under 40 Baltimore. (April 2017-May 2018).
* Proposal Author, Social Entrepreneurship Center Proposal, Notre Dame of Maryland University. (January 2017-June 2017).
* Track Chair, Teaching and Education Section, Association for Research on Nonprofit Organizations and Voluntary Action 2017 Conference. (January 2017-April 2017).

**Committee and Other Service Activities Cont.**

* Committee Member, Accreditation Process Committee, Nonprofit Academic Centers Council. (January 2017-June 2017).
* Peer Reviewer, Standards for Excellence Institute, Maryland Nonprofits. (October 2016-December 2018).
* Committee Chair, ARNOVA 2015 Best Conference Paper Award. (May 2016-November 2016).
* Proposal author and member, Local Arrangements Committee, Host institution, 2017 ARNOVA conference. (August 2014-May 2016).
* Associate Editor of Case Studies, Journal of Nonprofit Education and Leadership. (May 2015-present).
* Member, Research Team, Engaged Department Initiative with GVSU, Aquinas College, and Grand Rapids Community College. (April 2015-January 2017).
* Faculty Advisor, Nonprofit Graduate Student Organization, GVSU. (September 2013 – April 2016).
* Committee Chair, External Relations Committee, School of Public, Nonprofit, and Health Administration. (January 2013 – April 2015).
* Committee Member, Scholarship Committee, School of Public, Nonprofit, and Health Administration. (January 2012 – April 2015).
* Fundraising Captain, School of Public, Nonprofit and Health Administration, United Way Campaign. (October 8, 2012 - October 19, 2013).
* Faculty Mentor, Social Media Fellowships for 12 SPNHA Graduate Students to attend Michigan Nonprofit Association Conference. (October 14-15, 2013).
* Committee Member, Search Committee for Kellogg Chair for Community Philanthropy. Johnson Center for Philanthropy (August 2014 - February 2015).
* Chair and Proposal Author, Professional Doctorate of Organizational Management in Philanthropy Task Force (August 2014 – March 2016).
* Section Officer, President, Association for Research on Nonprofit Organizations and Voluntary Action: Teaching Section. (November 2011 - November 2013).
* Committee Member, Standards for Excellence Institute: National Ethics Standards Committee. (August 2012 - July 2013).
* Committee Member, Association for Research on Nonprofit Organizations and Voluntary Action: IT & Communications Committee. (September 2010 - December 2012).
* Committee Member, Independent Sector, NGen Program. (January 2010 - December 2012).
* Committee Member, Association for Research on Nonprofit Organizations and Voluntary Action: NVSQ Best Article, (May 2012 - November 2012).
* Secretary, Association for Research on Nonprofit Organizations and Voluntary Action. Pracademics section (November 2009 - November 2011).
* Doctoral Student Representative, Institute for Nonprofit Education and Research Advisory Board. University of San Diego (September 2008 – May 2011)
* Committee Member, Nonprofit Workforce Coalition. Nonprofit Leadership Alliance. (September 2007 - May 2010).
* Committee Member, Next Generation Leadership Forum. Craigslist Foundation. (April 2008 - July 2009).
* Co-founder and Board Member, Young Nonprofit Professionals Network, San Diego, California. (March 2008 - January 2009).
* Committee Chair, Young Nonprofit Professionals Network, San Francisco, California. (September 2006 - October 2007).

**Committee and Other Service Activities Cont.**

* Committee Member, Young Nonprofit Professionals Network, San Francisco, California. (July 2006 - August 2007).
* Officer, Vice President, Walnut Creek Junior Chamber of Commerce, Walnut Creek, California. (September 2003 - July 2005).

**Professional Development**

* Brightspace Early Adopters Training, Notre Dame of Maryland University, Baltimore, MD. (September 2020).
* Conference attendance, Accreditation Council for Business Schools and Programs, Deans and Department Chair Symposium, Washington DC. (November 23, 2019)
* Conference attendance, Accreditation Council for Business Schools and Programs, Annual Conference, Houston, TX. (June 21-23, 2019)
* Online Teaching Certification Training, Quality Matters. (June 2019).
* Conference attendance, Accreditation Council for Business Schools and Programs, Region 2 Conference, Cedar Crest College, Allentown, PA. (November 1-2nd 2018)
* Conference attendance, Campus Compact MidAtlantic Presidents Institute. Gaudete University, Washington, DC. (November 8, 2018).
* Conference attendance, Bridge Conference: The Art and Science of Fundraising and Marketing, National Harbor, MD. (July 31-August 2, 2018).
* Conference attendance, Place-Base Justice Network Summer Institute, Loyola University, Baltimore, MD. (June 6-8, 2018).
* Conference attendance, Who's Being Served? Critical Service-Learning for Racial Justice, Loyola University, Baltimore, MD .(May 14-15, 2018)
* Give Fellowship, Business Volunteers of Maryland, Baltimore, MD. (January 2018-November 2018).
* Business Volunteers of Maryland, Impact Summit, Baltimore, MD. (November 6, 2017).
* Conference attendance, Accreditation Council for Business Schools and Programs, Region 2 Conference, Wilkes-Barre, PA. (November 3-4, 2017)
* 4+5: Four Schools Featuring Five Scholars, Faculty Lunch and Learn, Notre Dame of Maryland University, Baltimore, MD. (October 26, 2017).
* Mullen Scholars Panel, Faculty Lunch and Learn, Notre Dame of Maryland University, Baltimore, MD. (September 6, 2017).
* Conference attendance, Maryland Nonprofits, Baltimore, MD (October 6, 2017).
* Faculty learning book group, The Slow Professor. Notre Dame of Maryland University, Baltimore, MD. (Spring 2017).
* Service-Learning Workshop, Notre Dame of Maryland University, Baltimore, MD (May 24, 2017).
* Anti-Racism Training, Notre Dame of Maryland University, Baltimore, MD. (January 2017).
* Faculty Lunch and Learn, Teams and Groups, Notre Dame of Maryland University, Baltimore, MD. (Fall 2017).
* Leadership Development Program, College of Community and Public Service, Grand Valley State University, Grand Rapids, MI. (January 2016-April 2016).
* Online and Hybrid Teaching Circle, GVSU Instructional Technology, Grand Rapids, MI. (September 2015- December 2015).

**Professional Development Cont.**

* Conference attendance, FTLC Fall Teaching Conference, Grand Rapids, MI. (August 26, 2015).
* Seminar, Women's Teaching Retreat, Faculty Teaching and Learning Center, Grand Rapids, MI. (December 17, 2014 - December 18, 2014).
* Seminar, Athena Leadership Forum, Athena, Grand Rapids, MI. (March 27, 2014).
* Conference attendance, Civic Engagement Institute, Michigan Campus Compact, Grand Rapids, MI. (February 3, 2014 - February 4, 2014).
* FTLC Faculty to Faculty Learning Community, Grand Valley State University, Grand Rapids, MI. (September 2012 - April 2013).
* Seminar, Foundations of Online/Hybrid Course Development and Delivery, Grand Valley State University, Grand Rapids, MI. (November 16, 2012 - December 7, 2012).
* Conference attendance, Scholarship of Teaching and Learning Academy, Grand Valley State University, Grand Rapids, MI. (May 20, 2012 - May 22, 2012).
* FTLC New Faculty Learning Community, Grand Valley State University, Grand Rapids, MI. (January 2012 - April 2012).