

# Constance Patel

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**Title of talk:** “Resilient AF: The Art of Rising When Life Falls Apart”

**Bio:** With more than a decade of experience in customer service and operational leadership, Constance Patel has built her career at the intersection of technology and live entertainment. As Director of Operations at Audience Rewards, Broadway’s official loyalty program, she oversees transformative initiatives that connect millions of theatergoers to unforgettable experiences, leading projects that integrate real-time ticketing, digital engagement, and data-driven strategy.

Constance is a proud alumna of Louisiana State University Shreveport, where she earned her Master of Business Administration. Her career journey includes years at Ticketmaster, where she collaborated with teams across the United States, Canada, the United Kingdom, Mexico, and Australia—an experience that shaped her passion for global connection, communication, and community-building.

Beyond her professional accomplishments, Constance’s personal journey reflects the power of resilience. Forging her path from adversity, she has built a life defined by persistence, reinvention, and leadership in the face of challenge.

Outside of her career, she enjoys making homemade pasta, reading, and creating spaces that blend community and creativity.