



Background

The Gramm Leach Bliley Act (GLBA) is a comprehensive, federal US law enacted to control the way financial institutions handle customers' personal information. The law requires financial institutions to develop, implement, and maintain administrative, technical, and physical safeguards to protect the security, integrity, and confidentiality of customer information.

Title IV Institutions must protect Federal Student Aid (FSA) applicant information from unauthorized access and disclosure and comply with the GLBA Safeguards Rule. GLBA has also been added to the Free Application for Student Financial Aid (FAFSA) Participation Agreement and the Federal Student Aid Handbook. In 2019, the Office of Management and Budget released the compliance supplement for the FY 2019 federal single audit process which includes the audit objective for the Safeguards Rule. Auditors will be verifying that colleges and universities have 1) appointed coordinators for the institution's information security program; 2) performed a risk assessment addressing employee training and management, network and systems, and incident response; and 3) implemented safeguards for all risks identified.

Louisiana State University Shreveport, hereafter referred to as "the University," will undertake steps to ensure the University is compliant with the Safeguards Rule. The University has designated an individual to coordinate its information security program. A formal information security program will support the technology, training, policies, procedures, and processes to achieve compliance and to detect, prevent and respond to attacks, intrusions, or other systems failures. The University will mitigate any identified risks to GLBA-related data and/or personally identifiable information (PII). PII refers to data elements that in combination could result in identification of an individual (I.e. name, date of birth, social security number, address, etc.).

Purpose

The GLBA Committee is a working group of representatives from the University who interact with GLBA-related data and/or PII provided by students and staff. The GLBA Committee will assist the University in becoming compliant with the GLBA Safeguards Rule and support the information security program to protect all people, processes and technologies that store, transmit or process GLBA-related data and/or PII, including processes for detecting and responding to any potential threats.

This team will discuss findings and develop strategies that will ensure the necessary security controls are implemented and maintained.

Operation

The GLBA Committee will conduct regular meetings to discuss and act upon areas of non-compliance at the University. The direction will be based on a consensus, incorporating the controls and processes to be compliant with the Safeguards Rule.

Functions

- Meet no less than quarterly to address issues and findings.
- Complete an inventory of people, processes, and technologies that store, transmit, or process GLBA-related data and/or PII.
- Monitor and ensure training is provided and completed by individuals with access to GLBA-related data and/or PII on an annual basis.
- Perform a formal risk assessment on all in-scope systems and applications.
- Develop strategies for remediation of non-compliant items.
- Monitor, support, and follow-up with departments to ensure any and all corrective actions are applied.

- Report any feedback, concerns, and proposals from the departments to the project team.
- Champion GLBA compliance across the University.

Committee Members

Members of the committee represent the following units:

- Bursar Operations
- Accounting Services
- Information Technology Services
- Registrar
- Financial Aid
- Auxiliary Services