Travel can be one of life’s most exciting and fulfilling experiences. But when an emergency strikes far from home, your dream trip can quickly become stressful, frightening and expensive.

To protect your physical and financial well-being, UnitedHealthcare life insurance products automatically include travel assistance services. These services are available to all members and dependents covered by our life insurance plans. Services can be accessed by phone or online, 24/7, from anywhere in the world.

When you’re planning your next trip, you can enjoy peace of mind, knowing you can get the help and information you need.

**Prepare before you go**
Before your trip, get up-to-date travel information on immunization requirements, passport and visa requirements, travel/tourist advisories, embassy/consular referrals, foreign exchange rates and cultural background.

**In brief:**
- Travel assistance is an added benefit of your UnitedHealthcare life insurance plan
- Assistance is available 24/7 for emergency situations anywhere in the world
- Travel assistance services are offered by FrontierMEDEX.
- To access, call the Emergency Response Center collect at 1-410-453-6330 or visit the online Member Center at members.medexassist.com. You will need to provide policy identification number 358231.
Emergency help when and where you need it

Travel Assistance Services
- Emergency travel arrangements
- Assistance in replacing lost or stolen travel documents
- Emergency translation services
- Emergency pet housing and or pet return

Medical Assistance Services
- Referrals to medical or dental providers worldwide
- Assistance with monitoring of medical treatment, hospital payment, transfer of insurance information, coordination of medication and vaccine transfers
- Help replacing corrective lenses and medical devices

Medical Emergency Transportation
- Emergency medical evacuation
- Coordination of transportation for family to join hospitalized member, return of travel companion or children

In the event of death, services also include arranging and paying for all necessary government authorization and travel expenses associated with the return of mortal remains.²

Additional Services
- Visit medexassist.com to learn more information about travel insurance and additional services available to you or your travel companions direct from Frontier-MEDEX.

24/7 access by phone or online.

Always carry your FrontierMEDEX ID card with you when traveling 100+ miles from home. Included on your ID card are the toll-free phone numbers for multiple countries -- call the number for the country in which you are located. Or call FrontierMEDEX collect at 1-410-453-6330

Or visit the online Member Center at members.medexassist.com. You will need the policy number that can be found on the ID card below.