

Dear Valued Customer,

On behalf of everyone at Barnes & Noble College, our hearts go out to all those impacted by COVID-19.

As we have all witnessed, the situation has escalated rapidly over the last week. The health and safety of our customers and employees is our top priority, and we want to do our part to further limit the spread of COVID-19.

As such, we will be temporarily closing our stores starting on Tuesday, March 24, with a tentative plan to reopen on Monday, April 6. Several of our stores have closed already in alignment with local or state guidelines.

Online Delivery Available with Free Shipping

We remain open for online business and ready to serve you through our app and on the web. We will keep delivering our products during this temporary store closure with free shipping on all orders, though you may experience significantly longer shipping times than usual based on local conditions.

For students who are not on campus, your rented textbooks can be returned free by mail. Simply go to the campus store website and follow the instructions to print a shipping label.

While these times are unprecedented and circumstances are fluid, we also know this is temporary. We want to express our sincerest thanks to our incredible store teams and to you, our customers, for your continued support. We will continue to update you as circumstances change.

In the meantime, we hope you and your loved ones stay safe and healthy. We look forward to seeing you back on campus soon.

Sincerely,

Lisa Malat

President of Barnes & Noble College